# REPUBLIC OF IRAQ

# MINISTRY OF PLANNING

Iraq Social Fund for Development SFD (P163108)

# ENVIRONMENTAL AND SOCIAL MANAGEMENT PLAN (ESMP)

FOR THE

REHABILITATION OF

**ANAH LIBRARY** 

IN AL-ANBAR GOVERNORATE

**27**<sup>TH</sup> FEBRUARY **2022** 

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# IRAQ: Social Fund for Development Project PART A: GENERAL PROJECT AND SITE INFORMATION

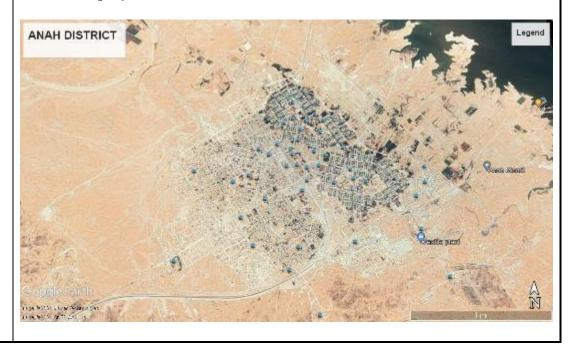
INSTITUTIONAL &	INSTITUTIONAL & ADMINISTRATIVE				
Country	IRAQ				
Project Title	REHABILITATION OF ANAH LIBRARY IN AL-ANBAR GOVERNORATE				
Introduction	Iraq faces a historic opportunity for national reconciliation through the effective delivery of critical social services, economic growth and recovery programs. The reinstatement of trust between the State and its citizens is highly dependent on the Government of Iraq (GOI) demonstrating its capacity to deliver security, jobs and economic growth to all Iraqis, with a focus on the poor, the vulnerable and the millions of Internally Displaced People (IDP).  The GOI, represented by the Ministry of Planning (MOP), requested the World Bank's support in the design and financing of a Social Fund for Development (SFD) project to support locally driven initiatives to improve the living conditions and opportunities of the poor and most vulnerable in Iraq. The GOI has demonstrated its commitment and support to the design of this operation and established a high-level national team to guide and coordinate the development and institutionalization of the SFD, as well as five technical teams to work on the different aspects of the fund.  The Project Development Objectives (PDOs) are to: (1) Improve access to basic services and; (2) Increase short-term employment opportunities, in targeted communities. This environmental and social management checklist reflects the main issues (project description and activities, baseline conditions, impact analyses, mitigation measures and monitoring arrangements). The main objective of this document is to examine the environmental and socio-economic impacts of the project (both construction and operation phases), and to propose mitigation measures. The project is expected to result in significant socio-economic benefits for the local communities and surrounding areas in addition to developing social awareness and group responsibility.				

#### PROJECT LOCATION & SITE DESCRIPTION

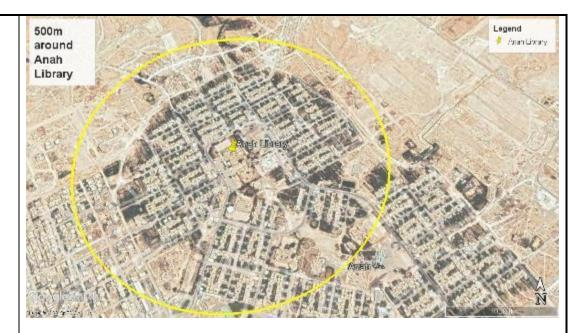
According to the Environmental and Social Management Framework (ESMF) which was prepared for the Iraq Social Fund for Development Project disclosed locally in Iraq and on the World Bank's website<sup>1</sup>. Environmental and Social Management plan (ESMP)/ Environmental and Social Management Checklist should be prepared, cleared, publicly consulted and disclosed prior to the commencement of any rehabilitation activity. The World Bank Operational Policy 4.01 on Environmental Assessment was triggered as the proposed Subprojects have some potential negative environmental and social impacts. Accordingly, this Environmental and Social Management Plan is required to implement the Sub-project in accordance with the requirements of the World Bank's Operational Procedures and applicable Iraqi national legislation.

# Project Location

The project is located in **ANAH District**, Al- Anbar Governorate, approximately 325 km west of the capital city of Baghdad. Map below shows the project location.



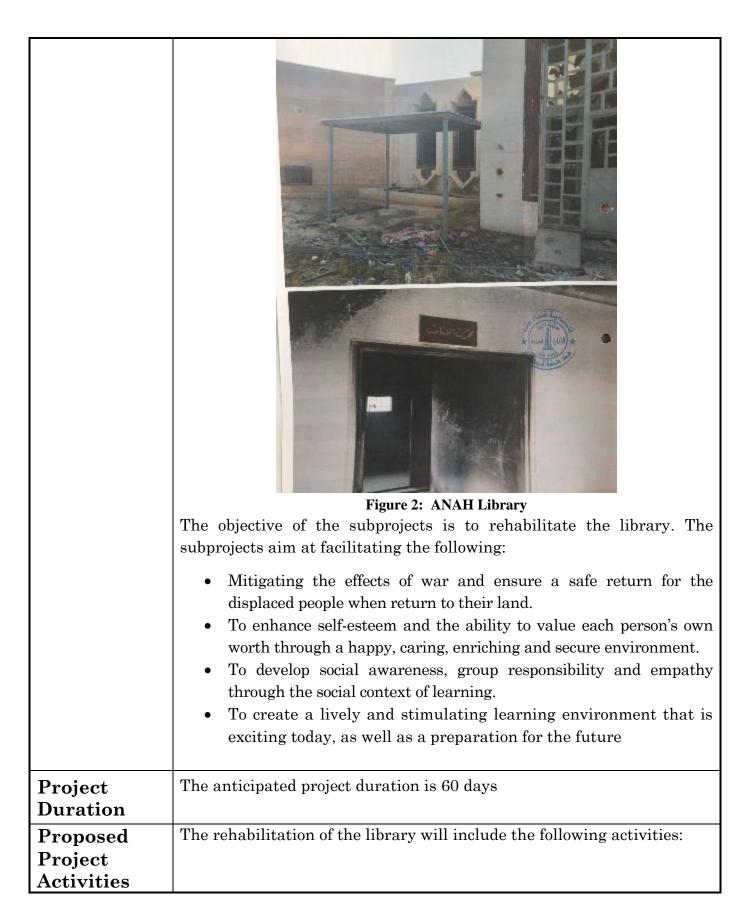
<sup>&</sup>lt;sup>1</sup>https://mop.gov.iq/en/static/uploads/3/hold\_files/1554275891f27e56413334e9be28f30a42176e33e0--Binder1.pdf



**Figure 1: Project Location** 

The area adjacent to the subproject site is characterized as Urban residential area. The subproject is located within residential part of the area. There are no protected areas or endangered species (there is no critical or high biodiversity values that might be affected) in the vicinity of the site. There are no close sensitive receptors located to the subprojects site. The subproject is expected to result in significant socioeconomic benefits for the local community and surrounding areas as it will enhance self-esteem and the ability to value each person's own worth through a happy, caring, enriching and secure environment. Also, to develop social awareness, group responsibility and empathy through the social context of learning.





- 1. Rehabilitation of the library building including civil, electrical and mechanical works such as painting, tiling, lighting and plumping with 1m<sup>3</sup> water tanks with valves and elbows.
- 2. Rehabilitation of gardens within the library
- 3. Installing a surveillance camera system.
- 4. Installing a 50 KVA . electric generator

The anticipated duration of rehabilitation works is about 60 days for the library with about 10-15 workers per day with about 95% of them are local workers and the rest are engineers and technicians that may be from the closest area. All the raw materials that will be used in the rehabilitation of the library are from an authorized quarry.

Although most of the workers are local workers (more than 95%), however, a camp will be erected within the library and therefore, the water, wastewater, and the solid waste that will be generated from this camp will be treated properly and transferred to the authorized treatment plants or landfills.

# Land Use and Acquisition

The area adjacent to the project site is characterized as residential area. However, the rehabilitation activities will not cause an impact on surrounding area.

The rehabilitation of the library will be on state land and hence there are no issues related to land acquisition. There are no encroachers/squatters in the library and within its compound. The implementation activities will not cause relocation of people, vendors, and any individuals.

# Contactor's Camp

The rehabilitation of the library will need about 10-15 worker per day. Workers are expected to be hired locally, however if a rehabilitation camp is deemed necessary, it will be installed on vacant state-owned land. A portable holding tanks will be installed in the subproject, wastes will be collected and disposed in an authorized waste treatment plant/authorized disposing site to be determined later by the local municipality.

The contractor will establish his storage on vacant state-owned land for equipment and material within the area close to the rehabilitation area.

The rehabilitation camp should have independent sources of water and electricity, and the adequate septic tank for sanitary effluent disposal.

	Due its geographical location, influx of workers to the subproject area is not expected. Most of the workers will be locals from the surrounding area and will return to their homes.
PROJECT BASELIN	N CONDITIONS
Geographic Conditions	The terrain is characterized as flat. In the project area the elevation is about 43m asl. No natural land obstacles are presented in the subproject areas. The subproject areas are free of mountains, cliffs, and valleys.
Climate, Air Quality and noise	Al-Anbar governorate is located in the Western part of Iraq. The governorate's landscape is dominated by desert plains, with only a narrow ribbon of irrigated farmland along the Euphrates River. The climate in the project area is called a semi desert climate. The major rain falls from November thru February, with a spread showering in March. During the year, about 115 mm of precipitation falls annually, while the average annual temperature is 19.25 °C. The driest weather is in June, July & August, September when no rainfall (precipitation) occurs. While, the wettest weather is in February & March when rainfall (precipitation) occurs.  The subproject sites are located in open areas, so the expected concentration of air pollutants is low. Air pollutants in the villages are caused mainly from movement of vehicles and trucks. Therefore, the ambient air quality is expected to be within the WHO ambient air quality standards.  Currently, there is no traffic congestion and consequently the existed noise level is within the normal levels.
Hydrogeolog y Conditions	Flooding of the area near the project has not been reported in the past years. The depth of ground water in the area ranges from 2 to 50 meters.
Ecology Conditions	The project area does not contain any globally important habitats or ecosystems. There are no Nature Reserves or other legally protected areas in the vicinity of the project or in a close proximity (more than 4Km).
Heritage Environment	There are no sites of historical or cultural importance in the area. There are no cemeteries, historical-cultural monuments, churches, mosques near the project that need to be removed or will be impacted due to the rehabilitation activities.
Socio- economic	The population of the project area is approximately 35000. The rehabilitation area of the library will be on state land, where no land or

# Aspects

property expropriation will be necessary. All the areas around the sites remain clear of any settlement or economic use and are ready for rehabilitation works, no interference is registered from the local community which is eager for the works to be completed. It is important to mention that during the rehabilitation, it is not expected to cause restriction of access or livelihood impacts. The population are Arab, they speak Arabic and some of them have a higher degree or equivalent to Bachelor level, and some have equivalent to middle school., some of them operating small businesses and they have only a few years of basic education.

#### LEGISLATION & POLICIES

- > The applicable national legislation is as follows:
- ➤ The Law for the Protection and Improvement of Environment No. 27, 2009;
- ➤ Public Health Law No. 89 of 1981, amended by Resolution No.54 of 2001;
- ➤ Law No.3,1997 regarding to Environment protection
- ➤ Instructions No. 2 of 2014 on Environmental Protection from Municipal Waste;
- ➤ Instructions no. 3 of 2015 on Hazardous Waste Management;
- ➤ Law No. 6 of 1988 concerning the National Commission for Occupational Hygiene and Safety;
- ➤ Instructions No. 12 of the year 2016: Occupational Health and Safety;
- ➤ Labor Law No. 37 of 2015;
- ➤ Law no. 89 of the year 1981, amended by Decree No.54 of 2001: Public Health;
- ➤ Law No. 41 for the year of 2015: Noise Protection and Control;
- ➤ Public Roads Law No. 35 of 2002;
- ➤ Instructions No.3 of 2012: National Emissions' Determinants for Activities and Businesses by the Ministry of Health and Environment:
- Regulation No. 4 for the year of 2012: Ambient Air Quality;
- ➤ The main WB safeguard policies applicable for SFD are:
- > OP 4.01 Environmental Assessment
- ➤ OP 4.12 Involuntary Resettlement (There might be a probability of storage of construction materials within the project area. Until the date of report development, no land acquisition is anticipated.).
- ➤ OP 4.11 Physical and Cultural Resources (The proposed construction activities are not expected to pose risks of damaging cultural property).

National & Local
Legislation and World
Bank
Policies that
Apply to the
Project

- labor influx guidance note (2016).
- ➤ WB General Environmental, Health, and Safety guideline<sup>2</sup> The EHS guidelines entails the effective methods for managing environmental, health and safety issues in accordance with WBG requirements. This includes understanding the likelihood, magnitude and priority of the EHS risks. The EHS guidelines includes 4 primary sections and respective sub sections (applicable segments from the EHS guidelines for the sub-project are highlighted in Red):

### 1. Environmental Guidelines

- 1) Ambient Air Quality Limits and Guidelines
- **2)** Energy Conservation Energy Conservation and Efficiency Methods
- 3) Wastewater and Ambient Water Quality Effluent water quality and indicators for water discharge and treatment
- **4)** Water Conservation Methods for ensuring reduction in water consumption
- **5)** Hazardous Material Management The appropriate Methods for managing hazardous waste and instructions on community and worker protection
- **6) Waste Management** Instructions on waste management and planning, waste prevention and safe waste disposal
- 7) Noise Methods for prevention and control of Noise, and the applicable noise limits for different activities and exposure period
- 8) Contaminated Land Management approaches for contaminated land due to different hazardous substances or waste or oil. Includes Risk Reduction measures
- 2. Occupational Health and Safety Guidelines<sup>3</sup>
  - 1) General Facility Design and Operation ensuring appropriate facility integration of H&S, that integrates safety measures in design for different physical hazards
  - 2) Communication and Training Ensuring there is an

<sup>&</sup>lt;sup>2</sup> https://www.ifc.org/wps/wcm/connect/29f5137d-6e17-4660-b1f9-02bf561935e5/Final%2B-%2BGeneral%2BEHS%2BGuidelines.pdf?MOD=AJPERES&CVID=nPtguVM

<sup>&</sup>lt;sup>3</sup> https://www.ifc.org/wps/wcm/connect/1d19c1ab-3ef8-42d4-bd6b-cb79648af3fe/2%2BOccupational%2BHealth%2Band%2BSafety.pdf?MOD=AJPERES&CVID=nPtgxyx

- appropriate level of communication between workers and management, and that there is sufficient training for all workers prior to operations
- **3)** Physical Hazards Methods for prevention of accidents or injuries that can occur due to exposure to mechanical or other physical works, including Noise and Vibrations
- 4) Chemical Hazards Injuries and accidents that could occur due to usage of chemicals and methods of protection and prevention. Includes management of fires and explosions
- **5)** Biological Hazards Protection and Management of different biological agents
- **6)** Radiological Hazards Management and Limits for Radiation Exposure
- 7) PPE Guidance on usage of PPE and clearly highlighting that it should be considered the last resort
- 8) Special Hazards Environments Guidance on Managing different environments that can present a risk to workers such as confined spaces.
- 9) Monitoring Efficient monitoring of occupational health and safety programs and mitigation measures. This includes the Occupational Accident Reporting frequency
- 3. Community Health and Safety Guidelines<sup>4</sup>
  - 1) Water Quality and Availability Ensuring the protection of nearby water resources such as groundwater and surface water sources.
  - 2) Structural Safety of the Project Potential Hazards that could occur due to poor design and methodology for dealing with those hazards. Includes the general approach that architects/structural engineers must follow to ensure community safety is considered during design
  - 3) Life and Fire Safety (L&FS) Ensuring that building design is in accordance with local regulations and requirements, and that it integrates Fire safety standards (more focused on buildings rather than infrastructure)
  - 4) Traffic Safety Includes the potential risks and impacts

https://www.ifc.org/wps/wcm/connect/eeb82b4a-e9a8-4ad1-9472f1c766eb67c8/3%2BCommunity%2BHealth%2Band%2BSafety.pdf?MOD=AJPERES&CVID=nPtgxTd

- on traffic and from traffic that occurs due to the project. Includes recommend measures to deal with traffic risk
- **5) Transport of Hazardous Material** Approach and Guidelines for transporting hazardous material, including a hazard assessment and emergency response plan.
- **6)** Disease Prevention Includes the recommended interventions and methods to protect the community from communicable diseases and vector borne diseases
- 7) Emergency Response and Preparedness This sub section requires a plan and response system in place to respond to any potential emergency that could occur due to the works or operation
- 4. Construction and Decommissioning Guidelines<sup>5</sup>
  - 1) **Environment** covers the different environmental factors that could be affected by the construction activities including soil erosion, disturbance to water bodies, disturbance to air quality, wastewater discharges etc.
  - **2)** Occupational Health and Safety Different OHS risks due to construction or decommissioning works
  - **3)** Community Health and Safety Different Hazards that can occur due to the project and affect the surrounding community.
  - 4) Grievance Redress Service

#### PUBLIC CONSULTATION & GRIEVANCE REDRESS MECHANISMS

# Public Consultation Process

The consultations were carried out in the village for rehabilitation of library on 4th of May 2021. Due to the COVID-19 pandemic, it was unable to conduct a public consultation. Therefore, one on one interviews were conducted. Accordingly, a questionnaire was formatted to cover the key environmental and social aspects related to the subproject.

The purpose of conducting the consultation activities is to achieve the below:

- 1. Introduce the rehabilitation subproject of the library.
- 2. Disclose information regarding the Grievance Mechanism resources in place.

https://www.ifc.org/wps/wcm/connect/7d708218-2a9e-4fcc-879d-9d5051746e7d/4%2BConstruction%2Band%2BDecommissioning.pdf?MOD=AJPERES&CVID=nPtgy6x

- 3. Discuss anticipated environmental and social impacts associated with the project.
- 4. Propose extensive mitigation measures to address potential environmental and social risks associated with the project activities.

The formatted questionnaire was then addressed to 5 women and 5 men in the surrounding community randomly to have their opinions and thoughts regarding the rehabilitation activities.

### **Consultation Results:**

All interviewees expressed their hope that the completion of the project will lead to enhance their life quality. All those interviewed expressed their support to the project. Therefore, they link the project with improving their living conditions and the development of the area economically. They also stressed the importance of providing a timetable for the completion of the project because they heard of many planned projects in their district but have not seen them being completed. The participants emphasized that they know that the project's benefits are far greater than its negative impacts and confirmed their willingness to cooperate with the project. All participants in the village expressed that the rehabilitation of the library will have a positive impact on their social daily life. Please refer to Annex 1 and Annex 2 for sample of the consultations for both men and women in **ANAH District**. The full list of participants for public consultations and individual interviews are attached in standalone document to reduce the size of the instrument. As per the questionnaire prepared for individual interview, the below are the main findings:

- 1. No infrastructure within the project area will be affected negatively due the rehabilitation activities.
- 2. All interviewed locals agreed that the rehabilitation activities will have a positive impact from the social perspectives on the locals.
- 3. No claims from any locals were recorded or alleged regarding the ownership of the land; all agreed that it is governmental land property.
- 4. No deportation, dislocation of any of the local community will be needed due to these activities.
- 5. The interests of the locals will not be affected in any way by the rehabilitation activities.

- 6. Most locals agreed that the project needs more instructional signs near the library's area.
- 7. No vegetation covers, crops, plants, trees...etc. will be removed in order to execute the rehabilitation activities.

The Grievance Redress Mechanism is a procedure that aims to facilitate the most satisfactory solution and/or guidance to stakeholders seeking to submit their comments or complaints.

Before the start of the project, local community members will be informed about the GRM via communication channels. For example, they will be informed verbally by their community leader or through social media online. Visible sign boards, hard copies of the GRM brochures, and online platforms will also be made available posting GRM-relevant contact information and an explanation of the grievance process.

The SFD established a central free hotline, and it is functioning properly in addition to the email and WhatsApp application. The digital system with multi-channels for receiving complaints, inquiries, feedback or comments like WhatsApp, Facebook, email and complain boxes for each subproject. Additionally, GRM focal points will be assigned at local level and central level to be in charge of handling complaints. The focal point will maintain a log and report on grievance management, which includes minutes of meetings, resolutions and recommendations as part of an annual project progress report.

The information for the central office is:

# # Name Job Title Phone R-mail Omar AbdulSahib GRM Team leader 07901336309 07700254941 Sfd.grm.iraq@gmail.com

Meanwhile, in order to comply with the WB requirements, SFD has assigned three staffs as focal points with their cell phone numbers to be disseminated at each subproject level for receiving calls and handling complaints. The contact details will be posted on subproject signboard and the complaint boxes will be installed in each location as shown in the below table.

#### **Contact Information for GRM**

#	Name	Job Title	Phone Number	E-mail
1	Omar Anwar Lateef	SFD Team leader	07906992461	un pl an@yahoo.com
2	Omar Rajab	GRM Officer	07829388845	Omar7706238099@gmail.com

# GRM Process

	Muhsen			
3	Khalid Salih Abood	Environmental Officer	07811872589	Ksalh3425@gmail.com

The process of managing complaints will be as follows:

The grievance note should be signed and dated by the aggrieved person. Where the affected person is unable to write, s/he should obtain assistance from the community to write the note and mark the letter with his/her thumbprint. Individuals who submit their comments or grievances have the right to request that their name be kept confidential, though this may mean that the social officer in charge of the GRM is unable to provide feedback on how the grievance is to be addressed. However, an anonymous complaint can receive a code and should be investigated appropriately and treated courteously.

After receiving the comments and complaints, they will be summarized and listed in a Complaints/Comments LogBook, containing the name/group of commenter/complainant, date the comment was received, brief description of issue, information on proposed corrective actions to be implemented (if appropriate), and the date of response sent to the commenter/complainant. Complaints should be sorted out according to complexity; Significantly, the GRM classifies feedback in two categories, high-level and standard, each has its own procedure as explained further below.

#### **High-Level Feedback**

Feedback received to be categorized as 'high' level instances will include issues that meet the following criteria:

- Incidents that caused or may potentially cause significant or great harm to the environment, workers, communities, or natural resources, including issues of gender-based violence;
- Incidents which entail failure to implement environmental and social measures with significant impacts or repeated non-compliance with E&S policies;
- Incidents for which failure to address may potentially cause significant impacts that are complex and/or costly to reverse; and
- Incidents that may result in fatality or some level of lasting damage or injury.

This type of feedback will be acknowledged, and an investigation will be launched by the PCU/PMO and any other relevant stakeholders with 24 hours during work days and within 48 hours if the feedback was received over the

weekend. It should be noted that some types of incidents, including accidents and fatalities need to be reported to the World Bank. This guidance is provided in the Environment & Social Incident Response Procedures.

#### Standard-Level Feedback

If the identity of the aggrieved person is known and the grievance is classified as 'standard', the acknowledgement of grievance will be within 3 working-days and the response will be within 20 working-days (depending on the type of grievance i.e. high or standard). The GRM Social Officer will keep a grievance log and report on grievance management (i.e. minutes of meeting, recommendations, and resolutions made) as part of annual project progress reports. At the 20 business-day mark, if a complaint/question is still pending, the GRM focal point will provide an update to the aggrieved person and inform them of the reason of delay in resolving their case, and provide the date for which a response will be provided.

Aggrieved people who are dissatisfied with the outcome of their complaint can appeal the decision by resubmitting their complaint to the GRM Social Officer within 30 working days of receiving a response to the original submitted grievance. Subsequently, the GRM Social Officer and other relevant personnel have 30 working days to investigate and address the issue. Additionally, the GRM Social Officer has 10 working days to prepare a comprehensive response, including the findings of the investigation and the rationale of the determination. Accordingly, within a maximum of 40 working days, the appeal case should be closed. Lastly, if the aggrieved person is still not satisfied with the solution provided, s/he has the option to go to court.

Individuals who submit their comments or grievances have the right to request that their name be kept confidential. An anonymous complaint will receive a code and should be investigated appropriately and treated courteously. Ensuring confidentiality when dealing with cases of gender-based violence GBV. In order to mitigate the GBV related issues/ complaints, there will be grievance mechanism sensitive to gender by assigning female GRM officer in case of facing any GBV incidents, in addition, all GRM officers/ focal points must be trained on how to handle SEA/SH related grievances. GBV SEA/SH assessment identified the risk to be low. The SEA/SH Prevention and Response Action Plan will be established and it will detail how allegations of SEA/SH will be handled (investigation procedures) and disciplinary action for violation of the Code of Conduct (CoC) by workers.

In addition to PMO, the MOP, project offices in governorates, and

Community Development Groups (CDGs), the World Bank's Grievance Redress System (GRS) can also be approached for reporting and resolving issues.

#### Disclosure activities

As soon as the site-specific ESMP gets clearance from the World Bank and approval from the Ministry of planning, the following disclosure procedures will be adapted. A final report, in English and Arabic, will be published on the WB, SFD and Ministry of Planning websites and also will be available locally (such as at local SFD office.

#### INSTITUTIONAL CAPACITY BUILDING

Will there be any capacity building?

[] N or [x]Y

It is recommended to provide safety trainings and induction sessions to the workers and engineers who will be employed throughout the rehabilitation phase. Moreover, there needs to be more training on GRM implementation in order to ensure its proper functioning in the future.

## PART B: SAFEGUARDS SCREENING AND TRIGGERS

ENVIRON	ENVIRONMENTAL /SOCIAL SCREENING FOR SAFEGUARDS TRIGGERS					
	Activity / Typology	Status	Triggered Actions			
	1. Re/construction of urban, inter-urban or rural roads	[X] Yes [ ] No	This subproject is Rehabilitation of library.			
	2. Reconstruction of / impacts on surface drainage system	[ ] Yes [X] No	The subproject doesn't have an impact on Surface drainage system			
Will the site	3. Activities in Historic building(s) and districts	[ ] Yes [X] No	The rehabilitation activities do not take place anywhere near historic buildings or districts and			
activity include/in volve any	4. Required acquisition of land or temporary / permanent impacts on livelihoods	[ ] Yes [X] No	No land acquisition is required for this subproject as the activities will be on state owned land.			
of the following?	5. Handling or presence of hazardous or toxic materials	[ ] Yes [ X] No	There are no toxic or hazardous materials generated by the project.			
	6. Impacts on forests and/or protected areas	[ ] Yes [X] No	There are no forests or protected areas surrounding the subproject area.			
	7. Risk of unexploded ordinance (UXO)	[ ] Yes [X] No	An official clearance letter has been provided. See Annex (4)			
	8. Traffic and Pedestrian Safety	[X] Yes [ ] No	If "Yes", see Part C			

# PART C: MITIGATION MEASURES/ CONSTRUCTION PHASE

No.	Potentia	Mitigation Measures
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	1	
	Impacts	
		<ol> <li>The local construction and environment inspectorates and communities have been notified of upcoming activities.</li> </ol>
		2) The public has been notified of the works through appropriate notification in
		the media and/or at publicly accessible sites (including the site of the works).  3) All guidelines from the WB and national instruction should be followed to
		prevent or mitigate the transmission of COVID-19 related to this context.
		<ol> <li>All legally required permits have been acquired for construction and/or rehabilitation.</li> </ol>
		5) The Contractor formally agrees that all work will be carried out in a safe and
		disciplined manner designed to minimize impacts on neighbouring residents and environment.
		6) Workers' PPE will comply with international good practice (always hardhats, as needed masks and safety glasses, harnesses and safety boots)
		7) There is posted material indicating the nearest police station and hospital
		(with accident and emergency facilities). 8) The contractor must take reasonable steps to prevent unauthorized people
		accessing the site.
		9) Prohibit the burning of waste on site. 10) Provide a first old bits in different places of the work site with the appropriate
		10) Provide a first aid kits in different places of the work site with the appropriate number of materials given the number of workers on site. The workers will be
		noted about the locations of the first aid kits and trained how to use it.
		11) There are fire extinguishers which should be distributed within the working area.
		12) If work involving the use of flammable materials is being carried out or any
		other material that might make any danger, stop people smoking and do not
		allow other work activities involving potential ignition sources to take place nearby.
	General	13) Providing site boundaries (if any) by installing suitable physical boundaries
1	Condition s	(barriers, tape or fence).
		14) Marking excavation holes (if any) with physical boundaries (barriers, tape or fence).
		15) The contractor should put up barriers or covers in the area of openings and
		excavations if any.  16) Clearance letter of explosive remnants of War (ERW) Unexploded Ordnance
		(UXO) should be obtained before commencing the work in the site area.
		17) Everyone who works on any site must have access to adequate toilet and washing facilities, a place for preparing and consuming refreshments, and an
		area for storing and drying clothing and personal protective equipment (PPE).
		18) Contractor to ensure PPE (personal protective equipment) is used by all workers on site.
		19) Materials and equipment are tidily stacked, protected and covered where
		necessary. Additionally, there is adequate space for new materials to be stored in secured covered areas to avoid damage, theft, and to protect these items
		from weather conditions.
		20) Ensure that distance is maintained between drivers and workers when
		unloading construction materials and recommend that drivers remain in their vehicles whenever possible to avoid COVID-19.
		21) Appropriate signposting of the sites will inform workers of key rules and
		regulations to follow.
		22) The contractor should provide full insurance coverage schema of all type of workers. The insurance should cover work related accidents (Injuries and
		fatalities) as well as insurance for third party.
		23) Rigid obligations and penalties will be added to the contractor/subcontractors' contractual agreements in order to guarantee child labor is prohibited in the
		project. Penalties to be applied in cases where workers under the age of 18 are
		hired.
		24) The contractor must clean up and rehabilitate all sites prior to handing over.

	Detection	
No.	Potentia	Mitigation Measures
NO.	Impacts	witigation measures
		<ul> <li>25) Actions to make the library more energy efficient, such as use of natural light and ventilation which may also reduce the reliance on generators and other sources for energy should be considered.</li> <li>26) The building shall be rehabilitated, and operated in full compliance with local building codes, local fire department regulations, local legal/insurance requirements, and in accordance with an internationally accepted L&amp;FS standard. A suitably qualified L&amp;FS professional acceptable to the Bank and hired by the Borrower shall prepare and submit a L&amp;FS Master Plan, including preliminary drawings and specifications, and certify that the design meets the requirements of WBG General EHS guidelines. This professional should conduct a review of L&amp;FS systems as part of the commissioning tests for new and renovated buildings and certifies that construction of the L&amp;FS systems has been carried out in accordance with the accepted design.</li> </ul>
2	Generatio n, storage, disposal of constructi on, hazard, and domestic waste <sup>6</sup>	<ol> <li>Waste collection and disposal pathways and sites will be identified for all major waste types expected from construction activities.</li> <li>Construction and demolition waste, if any, will be separated from general refuse, organic, liquid and chemical wastes by on-site sorting and stored in appropriate containers.</li> <li>Construction waste will be collected and disposed properly by licensed collectors to authorized area.</li> <li>The records of waste disposal will be maintained as proof for proper management as designed.</li> <li>Whenever feasible Contractor will reuse and recycle appropriate and viable materials</li> <li>Simple waste management plan for specific waste streams must be developed.</li> <li>General waste must be collected and transported to the approved disposal sites.</li> <li>Food wastes must be collected, where practicable, considering health and hygiene issues, for disposal off-site through licensed contractors.</li> <li>Waste containers must be located at each worksite with sufficient numbers.</li> </ol>
3	Hazardou s wastes and materials	1) Hydrocarbons, including lubricants, which will be very limited and resulted just from machines/truck shall be collected for safe transport outside the site for recycling, transport or disposal at approved sites to be nominated by the Municipality and the Ministry of Health and Environment  2) The site will be cleaned from all wastes frequently and wastes will be stored in safe containers until transported  3) The waste shall be transported by specially licensed Transporters and disposed of in the special areas to be determined by the authority.  4) Paints containing solvents, solvents or lead-based paints might use for road furniture shall not be used as per requirements, instructions and coordination with the Ministry of Science and Technology  5) Empty containers of treatment chemicals shall be returned to suppliers.
4	Air quality <sup>8</sup> Noise <sup>9</sup>	<ol> <li>Demolition debris, excavated soil and aggregates shall be kept in controlled area and sprayed with water mist to reduce debris dust when necessary</li> <li>There will be no open burning of construction / waste material at the site.</li> <li>All machinery will comply with Iraqi emission regulations, shall well maintained and serviced and there will be no excessive idling of construction vehicles at sites.</li> <li>Providing some indigenous species of vegetation, which will also reduce dust level.</li> </ol>
5	Noise <sup>9</sup>	1) Construction noise will be limited to restricted times agreed to in the permit

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 $<sup>^6 \, \</sup>underline{\text{https://www.ifc.org/wps/wcm/connect/456bbb17-b961-45b3-b0a7-c1bd1c7163e0/1-6%2BWaste%2BManagement.pdf?MOD=AJPERES&CVID=nPtgwEW}$ 

<sup>&</sup>lt;sup>7</sup> https://www.ifc.org/wps/wcm/connect/90231ba8-5bb3-40f4-9255-eaf723d89c32/1-

<sup>5%2</sup>BHazardous%2BMaterials%2BManagement.pdf?MOD=AJPERES&CVID=nPtgwml

https://www.ifc.org/wps/wcm/connect/4e01e089-ad1a-4986-b955-e19e1f305ff0/1-

 $<sup>\</sup>underline{1\%2BAir\%2BEmissions\%2Band\%2BAmbient\%2BAir\%2BQuality.pdf?MOD=AJPERES\&CVID=nPtgvbS$ 

	Potentia			
No.	l Impacts	Mitigation Measures		
	Impacts	2) All the workers will be supplied with fully safety measures including earmuffs.		
6	Runoff water and drainage systems	<ol> <li>Procedures will be put in place for rapid response to accidental spills of fuels, lubricants and other toxic or noxious substances, and for their recovery and appropriate disposal</li> <li>Construction vehicles and machinery will be washed only in designated areas where runoff will not pollute natural surface water bodies</li> <li>There will be no unregulated extraction of groundwater, nor uncontrolled discharge of process waters, cement slurries, or any other contaminated waters into the ground or the water resource.</li> </ol>		
7	Groundw ater quality	Sewage from rest areas will be collected and transferred by trucks to the nearest sewage treatment plant by authorized contractors.		
8	Traffic	<ol> <li>In compliance with national regulations, the Contractor will ensure that the construction site is properly secured, and construction related traffic regulated.</li> <li>The site will be clearly visible, and the public warned of all potential hazards by signposting and barriers / fencing</li> <li>Adjustment of working hours to local traffic patterns, e.g., avoiding major transport activities during rush hours or times of livestock movement</li> <li>If required, active traffic management by trained and visible staff at the site for safe passage for the public</li> <li>Ensuring safe and continuous access to all adjacent office facilities, shops and residences during construction</li> </ol>		
9	Occupatio nal and communit y health & safety condition s	<ol> <li>Provide adequate signage to prevent accidental falling into open areas</li> <li>All guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context.</li> <li>The contractor should develop and implement "EHS Procedures".</li> <li>Include Construction OHS Plan (submitted and approved by the Resident Engineer) prior to the start of construction. It will address all the risks anticipated including, but not limited to: Working in confined space (inside sheet piles), Risk of sinking, Electrocution, and Safety of equipment.</li> <li>Deployment of HSE procedures for the construction personnel.</li> <li>Ensure that workers receive advice and instructions on how to conduct daily self-monitoring and report the most common symptoms for COVID-19.</li> <li>Create and train a COVID-19 response team, comprising contractors, managers and workers, with clear responsibility.</li> <li>During the loading and unloading of debris specific measures should be applied:</li> <li>Covering the trucks using polyethylene sheets to avoid the falling of debris</li> <li>Trucks should use unpopulated routes as much as possible</li> <li>For proper implementation of Community Health and Safety mitigation measures during construction, it is essential to establish and sustain an open and transparent dialogue between MoP/contractor and the affected communities in full compliance with the WB standards related to stakeholder engagement activities.</li> <li>Apply the concept of universal access to the design and construction of buildings or any structures where technically and financially feasible (i.e. access to all users, including persons with disabilities such as wheelchair users)</li> <li>A grievance mechanism should be made available to community people</li> <li>Rigid obligations and penalties will be added to the contractor/subcontractors' contractual agreements in order to have the contractors adhere to</li></ol>		

<sup>&</sup>lt;sup>9</sup> https://www.ifc.org/wps/wcm/connect/4a4db1c5-ee97-43ba-99dd-8b120b22ea32/1-7%2BNoise.pdf?MOD=AJPERES&CVID=nPtgwZY

No.	Potentia l	Mitigation Measures
	Impacts	
		hazard area  18. Proper use of ladders and scaffolds by trained employees  19. Use of fall prevention devices, including safety belt and lanyard travel limiting devices to prevent access to fall hazard area, or fall protection devices such as full body harnesses used in conjunction with shock absorbing lanyards or self-retracting inertial fall arrest devices attached to fixed anchor point or horizontal life-lines  20. Appropriate training in use, serviceability, and integrity of the necessary PPE  21. Inclusion of rescue and/or recovery plans, and equipment to respond to workers after an arrested fall
10	Social Impacts	<ol> <li>Reducing impacts on the community through community and neighbour engagement.</li> <li>Provide the proper GRM for handling complaints</li> </ol>
11	Child labor and Gender Based Violence	<ol> <li>Rigid obligations and penalties will be added to the contractor contracts in order to warrantee no child labor exists in the subproject</li> <li>The PMO will oblige the contractor to keep a copy of IDs of laborers in order to monitor the hired staff (Chapter 11 of the 2015 Labor Law of Iraq sets the age for hazardous works 18 years old).</li> <li>The contractor also will be obliged to maintain daily attendance sheets in order to verify the attendance of workers in case of accidents and provide the injured persons with proper health insurance</li> <li>The code of conduct for workers/contractors should be introduced to prevent misconducts, including prevention of sexual harassment and gender-based violence and also training and awareness rising for workers should be continued, through daily toolbox talks and other training opportunities.</li> <li>Implement all facets of the established grievance mechanism, ensuring anonymous channels are available.</li> </ol>
12	Accessibil ity	Library should be accessible to all people with disabilities, including wheelchair users.     The project should have measures to make library accessible to men and women, such as including separate toilets for men and women,

# MITIGATION MEASURES DURING OPERATION PHASE.

Red	ceptor	Mitigation Measures	Responsibility	Supervision	Total estimated Cost in
1	• Air quality	• The net impact of the Project on air quality is not significant and temporary and will be limited to the Construction Period.	Not Applicable	Not Applicable	Not Applicable
2	• Noise	• Negligible noise levels associated with the operation of the library during operating time.	Not Applicable	Not Applicable	Not Applicable
3	Sanitary Waste	<ul> <li>Wastewater (sanitary waste) will be collected in the collection tank (septic tank) and then transported periodically to the nearest authorized wastewater treatment plant as there is no sewage network available in the area of the library.</li> </ul>	Local authorities	Local authorities	municipal budget
4	Soil	Not applicable	Not applicable	Not applicable	Not applicable
	Solid and hazardous wastes	<ul> <li>During the operational period, some littering and waste generation resulting from the repair activities will occur. Littering may occur due to wind action.</li> <li>In addition, the used oil produced from engines (generator if present) can be stored in an air-tight container that can be sealed with a screw on cap and then transferred to the nearest recycling facility i.e the hazardous waste, the storage, collection, transportation and disposal of hazardous waste should be handle properly.</li> <li>All waste should be deposed through licensed haulers/transporters to licensed and regulated landfill sites appropriate to the type of waste generated</li> </ul>	Local Authority (Municipality)	Local Authority (Municipality)	Within municipal budget
6	Flora & Fauna	Not applicable	Not Applicable	Not Applicable	Not Applicable
7	Topography and landforms	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	Complains	The continued operation of a GRM for one year following operating of the library for use will ensure that local community members have an accessible, fair and transparent means of reporting any emerging adverse impacts, and a means of obtaining mitigation.	Local authorities	Local authorities And E&S specialist	No cost
9	Health and	• Provision signage to improve visibility and overall safety near	- Contractor	Resident	Included

Re	ceptor	Mitigation Measures	Responsibility	Supervision	Total estimated Cost in
	Safety	<ul> <li>library or other locations where people may be present.</li> <li>Having a clear set of emergency Plan and Procedures which include fire safety, fire drills, etc.</li> <li>provision of health and safety information;</li> <li>regular inspection, review and recording of EHS performance.</li> <li>Safety measures for storage of fuel should be followed.</li> <li>Ensure that, (i) there is minimum disturbance to the pepole from generator operations. (ii) safety systems in place in case of an accident.</li> <li>An appropriate training and management actions for maintaining water quality, water supply volumes and maintenance of sanitation systems should be included.</li> <li>An accident and work-related injuries log should be maintained, along with first-aid kit for minor injuries.</li> </ul>	- Local Authority	engineer	in contractor cost
10	Accessibility:	<ul> <li>The library should be accessible to all people with disabilities, including wheelchair users.</li> <li>If skills are available, during operation phase, hiring of female librarians is encouraged to help women who visit the library.</li> </ul>	- Contractor - Local Authority	Resident engineer	Included in contractor cost
		Total cost US\$ (Operation phase)			No Cost

# **PART D:** MONITORING PLAN/ CONSTRUCTION PHASE

				Res	ponsibility	Additional Cost in USD	
No	Potential Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Miti gatio n meas ures	Monitoring
1	General Conditions	<ol> <li>The local construction and environment inspectorates and communities have been notified of upcoming activities</li> <li>The public has been notified of the works through appropriate notification in the media and/or at publicly accessible sites (including the site of the works)</li> <li>All legally required permits have been acquired for construction and/or rehabilitation</li> <li>The Contractor formally agrees that all work will be carried out in a safe and disciplined manner designed to minimize impacts on neighbouring residents and environment.</li> <li>Workers' PPE will comply with international good practice</li> <li>(Always hardhats, as needed masks and safety glasses, harnesses and safety boots)</li> <li>There is posted material indicating the nearest police station and hospital (with accident and emergency facilities).</li> <li>The contractor must take reasonable steps to prevent unauthorized people accessing the site.</li> <li>Prohibit the burning of materials on site.</li> <li>Provide a first aid kits in different places of the work site with the appropriate number of materials given the number of workers on site. The workers will be noted about the locations of the first aid kits and trained how to use it.</li> <li>There are fire extinguishers which should be distributed within the working area.</li> <li>If work involving the use of flammable materials is being carried out or any other material that might make any danger, stop people smoking and do not allow other work activities involving potential ignition sources to take place nearby.</li> <li>Providing site boundaries (if any) by installing suitable physical boundaries (barriers, tape or fence).</li> <li>Marking excavation holes with physical boundaries (barriers,</li> </ol>	Bi-monthly: record of all the licenses and permits obtained; Compliance with the HSE requirements	Contractor	Resident Engineer and E&S specialist	No addit ional cost	No additional cost

				Resp	Responsibility		Additional Cost in USD	
No.	Potential Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Miti gatio n meas ures	Monitoring	
		<ul> <li>tape or fence)</li> <li>15) The contractor should put up barriers or covers in the area of openings and excavations.</li> <li>16) Store building materials (such as pipes, manhole rings, and cement bags) so that they cannot topple or roll over.</li> <li>17) Everyone who works on any site must have access to adequate toilet and washing facilities, a place for preparing and consuming refreshments, and an area for storing and drying clothing and personal protective equipment (PPE).</li> <li>18) Contractor to ensure PPE (personal protective equipment) is used by all workers on site.</li> <li>19) Materials and equipment are tidily stacked, protected and covered where necessary. Additionally, there is adequate space for new materials to be stored in secured covered areas to avoid damage, theft, and to protect these items from weather conditions.</li> <li>20) Appropriate signposting of the sites will inform workers of key rules and regulations to follow.</li> <li>21) All Practical measures to help employers, workers and the self-employed prevent and mitigate the transmission of COVID-19 in construction work should be followed.</li> <li>22) All guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context.</li> <li>23) The contractor should provide full insurance coverage schema of all type of workers. The insurance should cover work related accidents (Injuries and fatalities) as well as insurance for third party.</li> <li>24) Rigid obligations and penalties will be added to the contractor/subcontractors' contractual agreements in order to guarantee child labor is prohibited in the project. Penalties to be applied in cases where workers under the age of 18 are hire.</li> <li>25) The contractor must clean up and rehabilitate all sites prior</li> </ul>						

				Res	Responsibility		Additional Cost in USD	
No.	Potential Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Miti gatio n meas ures	Monitoring	
		to handing over.  26) Monitoring actions related to working in trenches and foundations as needed for constructing new buildings  27) The new building shall be rehabilitated, and operated in full compliance with local building codes, local fire department regulations, local legal/insurance requirements, and in accordance with an internationally accepted L&FS standard. A review of L&FS systems should be conducted as part of the commissioning tests for new and renovated buildings and certifies that construction of the L&FS systems has been carried out in accordance with the accepted design.  28) Contractor clauses in case of any non-compliances including (initial warning, penalties, contract termination etc) will be followed and reviewed as in annex 5.						
2	Generation , storage, disposal of constructio n, hazard, and domestic waste	<ol> <li>Waste collection and disposal pathways and sites will be identified for all major waste types expected from construction activities.</li> <li>Construction and demolition waste, if any, will be separated from general refuse, organic, liquid and chemical wastes by on-site sorting and stored in appropriate containers.</li> <li>Construction waste will be collected and disposed properly by licensed collectors to authorized area.</li> <li>The records of waste disposal will be maintained as proof for proper management as designed.</li> <li>Whenever feasible Contractor will reuse and recycle appropriate and viable materials</li> <li>Simple waste management plan for specific waste streams must be developed.</li> <li>General waste must be collected and transported to local council approved disposal sites.</li> <li>Food wastes must be collected, where practicable, considering health and hygiene issues, for disposal off-site through</li> </ol>	Weekly site inspections and verifying the records on waste disposal	Contractor	Resident Engineer And E&S Specialist	No addit ional cost	No additional cost	

				Resp	ponsibility	y Additional Cost in USD	
No.	Potential Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Miti gatio n meas ures	Monitoring
		licensed contractors.  9) Waste containers must be located at each worksite with sufficient numbers.  10) Guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context.  11) Storage, transport and handling of all chemicals must be conducted in accordance with all legislative requirements, through licensed contractors and in coordination with the local authority.					
3	Handling of hazardous wastes and materials	<ol> <li>The site will be cleaned from all wastes frequently and wastes will be stored in safe containers until transported</li> <li>The waste shall be transported by specially licensed tankers and disposed of in the special areas away from the city to be determined by the paddies.</li> <li>Paints containing solvents, solvents or lead-based paints shall not be used as per requirements, instructions and coordination with the Ministry of Science and Technology.</li> <li>Guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context.</li> </ol>	Weekly site inspections and verifying the records on waste disposal	Contractor	Resident Engineer And E&S specialist	No addit ional cost	No additional cost
4	Deteriorati on of air quality <sup>10</sup>	1) Demolition debris, excavated soil and aggregates shall be kept in controlled area and sprayed with water mist to reduce	HC	Contractor	Resident Engineer E&S specialist	Additional lost of water 500	Testing done by accredited Laboratorie s. Additional cost 750 US

<sup>.</sup> 

https://www.ifc.org/wps/wcm/connect/4e01e089-ad1a-4986-b955-e19e1f305ff0/1-1%2BAir%2BEmissions%2Band%2BAmbient%2BAir%2BQuality.pdf?MOD=AJPERES&CVID=nPtgvbS

				Res	Responsibility		Additional Cost in USD	
No.	Potential Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Miti gatio n meas ures	Monitoring	
		be followed to prevent or mitigate the transmission of COVID-19 related to this context.  6) All machinery will comply with Iraqi emission regulations, shall well maintained and serviced and there will be no excessive idling of construction vehicles at sites.  7) Providing some indigenous species of vegetation, which will also reduce dust level.						
5	Increased level of noise <sup>11</sup>	<ol> <li>Construction noise will be limited to restricted times agreed to in the permit</li> <li>All the workers will be supplied with fully safety measures including earmuffs.</li> <li>Compliance with the time limitations;</li> <li>Switching off the equipment not in use;</li> <li>Use of protective gear</li> </ol>	Weekly site inspection (Annex 3)	Contractor	Resident Engineer E&S specialist	No addit ional cost	No additional cost	
6	Disruption of the runoff water and drainage systems	<ol> <li>Procedures will be put in place for rapid response to accidental spills of fuels, lubricants and other toxic or noxious substances, and for their recovery and appropriate disposal</li> <li>Construction vehicles and machinery will be washed only in designated areas where runoff will not pollute natural surface water bodies</li> <li>There will be no unregulated extraction of groundwater, nor uncontrolled discharge of process waters, cement slurries, or any other contaminated waters into the ground or adjacent streams or rivers;</li> </ol>	Weekly site inspection during rainy season; Bi-weekly site inspection during dry seasons: Signs of spillage of hazardous materials Testing in case of accidental spills of hazardous materials	Contractor	Resident Engineer E&S Specialist	addit ional cost: conti ngen cy for remo val of accid ental haza rdou s spills 1000 US \$	No additional cost	

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<sup>11</sup> https://www.ifc.org/wps/wcm/connect/4e01e089-ad1a-4986-b955-e19e1f305ff0/1-1%2BAir%2BEmissions%2Band%2BAmbient%2BAir%2BQuality.pdf?MOD=AJPERES&CVID=nPtgvbS

				Res	ponsibility	Additional Cost in USD	
No.	Potential Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Miti gatio n meas ures	Monitoring
7	Deteriorati on of groundwat er quality	Sewage from construction offices and rest areas will be collected in septic tanks and transferred by trucks to the nearest sewage treatment plant (Annex 3)	Weekly site inspection during rainy season; Bi-weekly site inspection during dry seasons Water testing: in case of accidental spills of hazardous materials: pH, Turbidity, (EC), Color, Total Suspended Solids (TSS), (TDS), (COD), (BOD),	Contractor	Resident Engineer E&S specialist	No addit ional cost	Testing done by Accredited Laboratorie s. Additional cost 500 US \$
8	Disruption of traffic	<ol> <li>In compliance with national regulations the Contractor will ensure that the construction site is properly secured and construction related traffic regulated.</li> <li>The site will be clearly visible and the public warned of all potential hazards by signposting and barriers / fencing</li> <li>Ensuring safe and continuous access to all adjacent office facilities, shops and residences during construction</li> </ol>	Monthly site surveillance for the presence of fencing/barriers and warning signs, and traffic speed limitations	Contractor	Resident engineer PMO	No addit ional cost	No additional cost
9	Deteriorati on of health & safety conditions	<ol> <li>Provide adequate signage to prevent accidental falling into open areas</li> <li>Fencing of the work areas.</li> <li>The contractor should develop and implement "EHS Procedures".</li> <li>Include Construction OHS Plan (submitted and approved by the Resident Engineer) prior to the start of construction. It will address all the risks anticipated including, but not limited to: Working in confined space (inside sheet piles), Risk of sinking, Electrocution, and Safety of equipment.</li> </ol>	Inspection and photo evidence Maintaining records of injuries and accidents with cause and location	Contractor	Resident Engineer E&S Specialist	No addit ional cost	No additional cost

<sup>.</sup> 

<sup>&</sup>lt;sup>12</sup> https://www.ifc.org/wps/wcm/connect/1d19c1ab-3ef8-42d4-bd6b-cb79648af3fe/2%2BOccupational%2BHealth%2Band%2BSafety.pdf?MOD=AJPERES&CVID=nPtgxyx

				Res	ponsibility	Additional Cost in USD	
No.	Potential Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Miti gatio n meas ures	Monitoring
		<ul> <li>5) To ensure worker safety, health insurance must be provided to all type of workers</li> <li>6) All guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context.</li> <li>7) Deployment of HSE procedures for the construction personnel</li> <li>8) Compliance with local fire department regulations, local legal/insurance requirements, and in accordance with an internationally accepted L&amp;FS standard.</li> <li>9) An accident and work-related injuries log should be maintained, along with first-aid kit for minor injuries.</li> <li>10) Installation of guardrails with mid-rails and toe boards at the edge of any fall hazard area</li> <li>11) Proper use of ladders and scaffolds by trained employees</li> <li>12) Use of fall prevention devices, including safety belt and lanyard travel limiting devices to prevent access to fall hazard area, or fall protection devices such as full body harnesses used in conjunction with shock absorbing lanyards or self-retracting inertial fall arrest devices attached to fixed anchor point or horizontal life-lines</li> <li>13) Appropriate training in use, serviceability, and integrity of the necessary PPE</li> <li>14) Inclusion of rescue and/or recovery plans, and equipment to respond to workers after an arrested fall</li> </ul>					
10	Social Impacts	<ol> <li>Reducing impacts on the community through community and neighbour engagement.</li> <li>Provide the proper GRM for handling complaints. This GRM should be sensitive to gender and assure confidentiality. Specific engagement with women and girls that includes awareness on GBV and access to anonymous channels to report cases. Training GRM focal point on how to handle SEA/SH related grievances.</li> <li>Ensure that the Worker's Code of Conduct and corresponding training concerning commitment of Labour towards the community and the different behavior that should be avoided</li> </ol>	Weekly monitoring of response to complaints  Training on GRM GBV sensitive channel + attendance sheet	Contractor	-Resident Engineer -E&S Specialist	No addit ional cost	Purchasing of the required equipment \$750 UD

				Res	Responsibility		Additional Cost in USD	
No.	Potential Impacts	Mitigation Measures   Monitoring		Implement ation	Monitoring	Miti gatio n meas ures	Monitoring	
		emphasizes zero tolerance of gender-based violence (GBV) i.e., sexual harassment, sexual exploitation and sexual abuse.						
11	Child labor and Gender Based Violence	<ol> <li>Rigid obligations and penalties will be added to the contractor contracts in order to warrantee no child labor exist in the subproject</li> <li>The PMO will oblige the contractor to keep a copy of IDs of laborers in order to monitor the hired staff (Chapter 11 of the 2015 Labor Law of Iraq sets the age for hazardous works 18 years old).</li> <li>The contractor also will be obliged to maintain daily attendance sheets in order to verify the attendance of workers in case of accidents and provide the injured persons with proper health insurance</li> <li>The code of conduct for workers/contractors should be introduced to prevent misconducts, including prevention of sexual harassment and gender-based violence and also training and awareness rising for workers should be continued, through daily toolbox talks and other training opportunities.</li> <li>The monitoring of workers' compliance to the Code of Conduct when interacting with the surrounding communities to avoid behaviors such as GBV.</li> <li>Implement all facets of the established grievance mechanism, ensuring anonymous channels are available.</li> </ol>	Inspection and Bi- weekly monitoring Signed Worker's Code of Conduct Trainings on Code of Conduct + attendance sheet GRM	Contractor	Resident Engineer E&S Specialist	No addit ional cost	No additional cost	
12	Accessibil ity	<ol> <li>The library should be accessible to all people with disabilities, including wheelchair users.</li> <li>The project should have measures to make library accessible to men and women, such as include separate toilets for men and women.</li> </ol>	Resident engineer	Contracto r	Resident engineer E&S Specialist	No addit ional cost	No additional cost	
Witth cottod additional mitigation acata						USD 1500		
		Expected monitoring cost	s:				USD 2250	

# ANNEXES

# **Annex 1: Consultations Photos**



# Annex (2): Sample individual interviews for both men and women



# Annex (3): Iraqi Standards for Air, Noise, And Water

# **Ambient Air Quality Guidelines**

Dellutant	Iraqi Standards		WHO Standards
Pollutant	Concentration	Average Time	Concentration
СО	10 ppm	8 hours	N/A
CO	35 ppm	1 hour	N/A
	0.1 ppm	1 hour	500 μg/m <sup>3</sup>
SO <sub>2</sub>	0.04 ppm	24 hours	20 μg/m³
	0.018 ppm	1 year	N/A
NO	0.05 ppm	24 hours	200 μg/m <sup>3</sup>
NO <sub>2</sub>	0.04 ppm	1 year	40 μg/m <sup>3</sup>
Ozone (O <sub>3</sub> )	0.06 ppm	1 hour	100 μg/m <sup>3</sup>
PM <sub>10</sub>	150 μg/m³	24 hours	50 μg/m <sup>3</sup>
DM	65 μg/m³	24 hours	50 μg/m <sup>3</sup>
PM <sub>2.5</sub>	15 μg/m <sup>3</sup>	1 year	15 μg/m <sup>3</sup>
Total Suspended	350 μg/m <sup>3</sup>	24 hours	N/A
Particles	150 μg/m <sup>3</sup>	1 year	N/A
Falling Durch	10 t/Km²/month (Residential Zone)	30 days	N/A
Falling Dust	20 t/Km <sup>2</sup> /month	30 days	N/A
	(Industrial Zone)		
Hydrocarbons	0.24 ppm	3 hours	N/A
	2 μg/m <sup>3</sup>	24 hours	N/A
Pb	1.5 μg/m <sup>3</sup>	3 months	N/A
	1 μg/m <sup>3</sup>	1 year	N/A
Benzene	0.003 μg/m <sup>3</sup>	1 year	N/A
Dioxin	0.6 pico g/m <sup>3</sup>	1 year	N/A

# Noise:

Law no. 41 of the year 2015: Noise Protection and Control / Noise Limits for Different Working Zones

Туре	Allowable (dB)
Industrial	70
Commercial	70
Residential	55

# Water:

The table below shows the limits defined for discharges to both natural waters (water resources) and sewers (which generally have higher permissible discharge limits).

Pollutant	Limits for discharge to water resources	Limits for discharge to public sewers
Color	-	-
Temperature	Less than 35°C	45°C
Suspended solids	60	750
pH	6 – 9.5	6 – 9.5
Dissolved Oxygen (DO)	-	-
Biochemical Oxygen Demand (BOD)	Less than 40	1,000
Chemical Oxygen Demand (COD)	Less than 100	-
Cyanide (CN <sup>-</sup> )	0.05	0.5
Fluoride (F <sup>-</sup> )	5.0	10
Free Chlorine (Cl <sub>2</sub> )	Traces	100
Chloride (Cl <sup>-</sup> )	<ul> <li>A. If the ratio of the amount of water discharged to the amount of source water is 1000:1 or less, the chloride concentration of the discharge is permitted at 1% of the concentration of the natural source before discharge.</li> <li>B. If the ratio of the amount of water discharged to the amount of source water is more than</li> </ul>	600

Pollutant	Limits for discharge to water resources	Limits for discharge to public sewers
	<ul> <li>1000:1 the wastewater discharge must not exceed a chloride concentration of greater than 600 mg/L.</li> <li>C. If the concentration of chloride in the source water is less than 200 mg/L then the permitted discharge limit must be established on a case by case basis</li> </ul>	
Phenol	0.01 – 0.05	5 – 10
Sulfate (SO <sub>4</sub> <sup>2-</sup> )	<ul> <li>A. If the ratio of the amount of water discharged to the amount of source water is 1000:1 or less, the sulfate concentration of the discharge is permitted at 1% of the concentration of the natural source before discharge.</li> <li>B. If the ratio of the amount of water discharged to the amount of source water is more than 1000:1 the wastewater discharge must not exceed a sulfate concentration of greater than 400 mg/L.</li> <li>C. If the concentration of sulfate in the source water is less than 200 mg/L then the permitted discharge limit must be established on a case by case basis</li> </ul>	300
Nitrate (NO <sub>3</sub> )	50	-
Phosphate (PO <sub>4</sub> <sup>3-</sup> )	3	-
Ammonium (NH <sub>4</sub> <sup>+</sup> )	-	-
DDT	Nil	-
Lead (Pb)	0.1	0.1
Arsenic (As)	0.05	0.05
Cupper (Cu)	0.2	-
Nickel (Ni)	0.2	0.1
Selenium (Se)	0.05	-
Mercury (Hg)	0.005	0.001
Cadmium	0.01	0.1
Zinc (Zn)	2.0	0.1

Pollutant	Limits for discharge to water resources	Limits for discharge to public sewers
Chromium (Cr)	0.1	0.1
Aluminum (AI)	5.0	20
Barium (Ba)	4.0	0.1
Boron (B)	1.0	1.0
Cobalt (Co)	0.5	0.5
Iron (Fe)	2.0	15
Manganese (Mn)	0.5	-
Silver (Ag)	0.05	0.1
Total Hydrocarbons & Derivatives	Allows discharge of total hydrocarbons to water sources and A1 and A2 according to the concentrations and limitations set forth in the tables below; the concentration of hydrocarbons must be measured discharging to the water source. Hydrocarbons shall not be discharged to water sources A3 and A4. For rivers in continuous flow 10 mg/l according to the ratio of the amount of wastewater discharged to the amount of the water source should not be less than 1000:1.  For a river in a continuous flow 3 mg/L and in accordance with the ratio of the amount of the wastewater discharged to the amount of water source should not be 300:1 or less.	-
Sulfide (S <sup>2-</sup> )	Nil	3.0
Ammonia (NH <sub>3</sub> )	Nil	10
Ammonia gas (free NH <sub>3</sub> )	Nil	6.0
Sulfur dioxide SO <sub>2</sub>	Nil	7.0
Calcium Carbide CaC	Nil	Not allowed
Organic solvents	Nil	Not allowed
Benzene	Nil	0.5
Chlorobenzene	Nil	0.1
TNT	Nil	0.5
Bromine (Br <sub>2</sub> )	Nil	1-3

# Annex (4): Letter of clearance from UXO



يجب على مقاول الإنشاء الالتزام بالإجراءات التالية:

#### جودة الهواء

- الترطيب المنتظم للطرق بالماء لمنع الغبار
- التحكم في نواتج الحفر والتسوية للحد من إنتشار الغبار.
- أي مواد بناء قابلة للتطاير (أسمنت جاف وخلافه) يتم تخزينها في أكياس محكمة الغلق وتغطيتها لمنع تولد الغبار.
- الاحتفاظ بالمازوت والزبوت والطلاء والمواد الكيميائية الأخرى المستخدمة في الموقع بأقل كميات ممكنة وتخزبنها في حاويات محكمة الغلق للحد من الأبخرة ؟
  - لا يتم تشغيل محركات المركبات والآلات الأخرى إلا عند الضرورة لتجنب الانبعاثات غير الضروربة ؛
- يتم الحفاظ على جميع المعدات والآلات والمركبات المستخدمة في الموقع في حالة عمل جيدة في جميع الأوقات لضمان الحد الأدنى من استهلاك الوقود وعوادم الدخان. ينطبق هذا على الحافلات المستخدمة لنقل العمال من وإلى الموقع.
  - منع الحرق المكششوف للمخلفات.
- يتم تغطية الشاحنة الناقلة لمواد/مخلفات البناء أو المواد المتربة الأخرى وذلك بعد التأكد من الاحتفاظ بمسافة ٠.٣ متر تحت الحافة العلوية لجدران الشاحنة ، بالقماش المشمع للتحكم في الغبار ؛
  - تغطية درم الحفر المخزن بصفة مؤقتة في الموقع بالمواد المناسبة ، مثل البولي إيثيلين أو ألواح النسيج لتجنب تشتت التربة.
  - تحديد سرعة قصوى للمركبات والمعدات التابعة للمشروع بحيث ألا تتجاوز السرعة القصوى داخل حدود الموقع عن ١٠−٥٠ كم/ساعة.
    - توفير خط ساخن لتلقى الشكاوي ٧/٢٤

### الضوضاء

- تطبيق جدول زمني مناسب لتجنب أي أعمال قد تسبب ضوضاء واهتزازات خلال الفترة من ١٠ مساءا إلى ٦ صباحا.
- إقتصار تشغيل المعدات المستخدمة في أعمال البناء على أوقات محدودة خلال النهار حيث أنها ليست آمنة للعمل أثناء الليل. سيؤدي ذلك إلى تقليل اضطراب الضوضاء إلى حد كبير للمجتمعات القربية من مواقع العمل ؟

- تقييد استخدام الآلات التي تصدر ضوضاء بالقرب من المستقبلات الحساسة ، واستخدام وسائل الحد من الضوضاء لآلات البناء ، إذا لزم الأمر ؛
  - استخدام المركبات والمعدات المطابقة للمعايير الوطنية للضوضاء والاهتزاز ؟
- أثناء العمل ، يجب إغلاق أغطية المحرك للمولدات وضواغط الهواء وغيرها من المعدات الميكانيكية التي تعمل بالطاقة ، ووضع المعدات بعيدًا عن المناطق السكنية قدر الأمكان ؛
  - يجب توفير أغطية للأذنين / معدات حماية السمع لجميع العمال
  - لا يتم تشغيل محركات المركبات والآلات الأخرى إلا عند الضرورة للتحكم في الضوضاء الناتجة ؟
    - · تطبيق نظام الشكاوى لتلقى الشكاوى المتعلقة بالضوضاء.

### إدارة المخلفات الصلبة والخطرة

# التقليل من المخلفات:

- شراء المواد بالكمية الدقيقة المطلوبة ، لتقليل الاستخدامات المتبقية غير المستخدمة.
  - تقليل تولد النفايات في الموقع.
  - · وضع خطة إدارة بسيطة للنفايات.
  - يجب جمع النفايات العامة ونقلها إلى المكان المخصص لذلك من قبل البلدية.
- يجب جمع نفايات الطعام ، حيثما أمكن ، مع مراعاة النظافة الشخصية ، للتخلص منها خارج الموقع من خلال مقاولين مرخصين.
  - يجب وضع حاويات لتجميع النفايات في كل موقع عمل.
- يجب جمع النفايات الكيميائية في براميل (أو حاويات محكومة مماثلة) ، معنونة بشكل مناسب ، وم ثم يتم إرجاعها إلى المورد أو نقلها بأمان إلى المكان المخصص من قبل البلدية. يحتوي مكب النفايات هذا على مكان مخصص لاستقبال النفايات الخطرة والطبية على حد سواء ، ويجب إجراء عمليات التخزين والنقل والتعامل مع جميع المواد الكيميائية وفقًا لجميع المتطلبات التشريعية ، من خلال المقاولين المرخصين وبالتنسيق مع البلدية.
  - يجب تخزين جميع النفايات الخطرة بشكل ملائم في مناطق محدودة ويجب تحديدها بوضوح على أنها "خطرة".
  - يجب أن يتم نقل النفايات الخطرة والتخلص منها من خلال مقاولين مرخصين وبالتنسيق الوثيق مع البلدية ذات الصلة ووفقًا للمتطلبات والتعليمات القانونية.
    - يجب إدارة السوائل الخطرة ، مثل المذيبات وعوامل مقاومة الصدأ طبقاً لمتطلبات التشريعات ذات الصلة.

- يجب إعداد جرد للمواد الخطرة لفترة البناء.
- يجب توفير أصحيفة بيانات سلامة المواد (MSDS) للمواد الخطرة في الموقع أثناء البناء واتاحتها وشرحها للعمال.
- يجب جمع نفايات المواد الهيدروكربونية ، بما في ذلك زيوت التشحيم ، للنقل الآمن خارج الموقع لإعادة استخدامها أو إعادة تدويرها أو نقلها أو التخلص منها في مكب معين من قبل البلدية.

### إعادة استخدام النفايات وإعادة التدوير

- · كلما أمكن ، سيعيد المقاول استخدام المواد القابلة للتدوير وإعادة تدويرها.
- يتم إعادة تدوير المخلفات التالية: الورق المقوى ، والمعادن ، وخردة المعادن مثل علب المشروبات الغازية ، وزيت مستهلك ، والورق ، والبلاستيك ، والخرسانة النظيفة ، وكذلك الغطاء النباتي المنزوع .

### حفظ السجلات

- سيتم الاحتفاظ بكافة سجلات إزالة النفايات والإبلاغ عنها كما هو مطلوب في تقرير الأداء البيئي الشهري ؟
- السجلات التي سيتم الاحتفاظ بها تشمل: إيصالات وفواتير من مقاول نقل النفايات ومنشأة استلام النفايات
- يتم الاحتفاظ بالسجلات السالفة الذكر في سجل النفايات ، الذي يسجل تواريخ الجمع ونوع النفايات والكميات وشركة نقل النفايات والوجهة وتوقيع الشخص المفوض تخزين النفايات ومعالجتها
  - سيتم تخزين النفايات في حاويات أو صناديق. لن يتم تخزينها مباشرة على أرض غير مبطنة ؛
  - · سيتم تخزين نفايات إعادة التدوير في مناطق أو حاويات منفصلة ، ولن يتم خلطها مع أنواع النفايات الأخرى ؟
    - يجب تخزين جميع النفايات الخطرة بشكل ملائم في المناطق المحصورة وتحديدها بوضوح على أنها "خطرة"
  - معالجة النفايات وإدارتها بشكل صحيح من خلال فصل النفايات الصلبة عن النفايات الخطرة وعدم مزجها في مكب النفايات ؟
  - سيتم جدولة إزالة النفايات من الموقع ، بحيث يكون لديك دائمًا سلة للنفايات متاحة للإستخدام في الموقع ، وللتأكد من عدم الملئ الكامل للنفايات/الحاويات ؟
  - أي مناطق تخزين نفايات مؤقتة (غير متضمنة في صناديق أو حاويات) سيتم تغطيتها و / أو إحاطتها بسياج شبكي لمنع هبوب الرياح منها إلي الموقع ؛ و
    - يتم تخزين النفايات السائلة ، بما في ذلك نفايات الزيوت والمواد الكيميائية السائلة ، في براميل / حاويات محكمة الإغلاق على سطح خرساني.

# التخلص من النفايات

- يجب أن يتم نقل النفايات الخطرة والتخلص منها من خلال المقاولين المرخص لهم وبالتنسيق الوثيق مع البلدية المختصة بذلك.
  - يجب جمع النفايات العامة ونقلها إلى المكب المعين من قبل البلدية.

### <u>جودة التربة</u>

- وضع علامات لتحديد مكان الحفر عن طريق سور ولاصقات وعلامات ارشادية.
  - إتباع الأساليب السليمة للحد من الانسكابات/التسريات؛
  - · التداول والإدارة السليمة للمخلفات ومواد البناء والمواد الخطرة.
  - يتم تخزين النفايات داخل صناديق أو حاويات، وليس على الأرض مباشرة؛
    - عدم دفن و / أو حرق النفايات المنزلية في موقع المشروع.
- التخزين المؤقت للنفايات الصلبة عن طريق الاحتواء المناسب لتجنب انتشار النفايات والرائحة وتجنب الغبار؛ احتواء ثانوي لمنع التسرب.
- ضمان أن تكون حاويات المواد السائلة الخطرة / حاويات النفايات محكمة الإغلاق بشكل صحيح دائمًا ومؤمنة من الانقلاب / السقوط / التلف / أشعة الشمس المباشرة أثناء النقل والتخزين؛
  - تخزين المواد الكيميائية، مثل الزبوت ومضادات التآكل بكميات قليلة بالموقع.
  - تحفظ جميع أنواع الوقود والمواد الكيميائية السائلة في أوعية أو براميل أو خزانات محكمة الإغلاق وفوق سطح الارض.
    - يجب إجراء الصيانة والإصلاح الروتيني للمعدات / المركبات المتنقلة في ورشة عمل.
- يتم الاحتفاظ بمجموعات التنظيف الخاصة بالانسكابات بالقرب من المناطق المستخدمة لتخزين الوقود أو المواد الكيميائية السائلة وسيتلقى الموظفون تدريباً على استخدام أدوات تنظيف الانسكابات؛
  - تخزين الزيت ومواد الطلاء في مكان مناسب له قاعدة واقية، مثل بلاطة خرسانية، لمنع أي تغلغل في الأرض؛
- التأكد من وجود البراميل والحاويات المستخدمة في تخزين الوقود أو المواد الكيميائية السائلة (بما في ذلك الزيوت المستعملة والدهانات) في حالة جيدة وخالية من الصدأ أو التلف؛
  - تنظيف موقع البناء من المخلفات الصلبة قبل إغلاقه.
  - تخصيص مناطق معينة لتخزين مخلفات التربة ومخلفات البناء.

يجب أن يتم ترميم التربة السطحية والمناطق المتضررة بعد انتهاء مرحلة البناء.

### جودة المياه

- يجب تنفيذ أعمال الأرض (إزالة الغطاء النباتي، والحفر، والتسوية) خلال فترات الطقس الجاف.
  - يجب أن يتم تخزبن التربة على مسافة آمنة بعيداً عن المجاري المائية.
- يتم تخزبن النفايات داخل صناديق أو حاوبات ، وليس على الأرض مباشرة لمنع التسرب ؛
- · عدم إلقاء / التخلص من النفايات الصلبة (غير الخطرة أو الخطرة) ومياه الصرف في المسطحات المائية أو بالقرب منها.
  - · التنظيف الجيد لتقليل الانسكابات / التسريبات.
- الاستجابة السريعة للانسكابات العرضية للوقود ومواد التشحيم والمواد السامة أو الضارة الأخرى ، واستعادتها والتخلص منها بشكل مناسب (يجب على المقاول إعداد خطة استجابة للطوارئ).
  - عدم غسل أو صيانة المركبات والآلات بالقرب من المسطحات المائية.

### المياه الجوفية:

- سيتم تخزين النفايات داخل حاويات أو حاويات نفايات ، وليس مباشرة على الأرض لمنع التسرب ؛
  - يجب إجراء الصيانة والإصلاح الروتينية للمعدات / المركبات المتنقلة في ورشة ؟
- إجراء الصيانة والتفتيش الدوربين على خزانات الصرف الصحي والسباكة ومرافق الصرف الصحي المرتبطة بها لضمان ظروف صحية جيدة

### السلامة وإلصحة المهنية

يجب على المقاول إعداد خطة الصحة والسلامة المهنية وتحليل مخاطر العمل خلال مرحلة البناء. سيقوم المقاول أيضًا بتعيين شخص متخصص للإشراف على الخطة. فيما يلي بعض تدابير التخفيف الرئيسية التي يجب تضمينها في الخطة:

- يجب تدريب العمال على تحديد وتقييم مخاطر السقوط وأن يكونوا على دراية كاملة بكيفية التحكم في التعرض لمثل هذه المخاطر.
  - يجب على العمال وموظفي الموقع دائمًا استخدام معدات الحماية الشخصية خاصة عند التعامل مع المواد السامة.
    - يجب على العمال الامتثال لقاعدة إدارة الصحة والسلامة المهنية التي تخص الاستخدام الأمن للسلالم.
- لمنع مخاطر معدات البناء الثقيلة ، يجب على العمال اتباع إرشادات سلامة البناء المصممة للقضاء على التعرض لمثل هذه الإصابات والحوادث
  - يجب أن تكون معدات الطوارئ (مواد تنظيف الانسكاب ، طفايات الحريق ، إلخ ..) متوفرة دائمًا في الموقع.

- يجب توفير الفحوصات الصحية الأولية والدورية للعمال.
- يجب أن تتضمن الخطة تدابير الاستجابة لفيروس كورونا المستجد كما هو موضح في الملحق ٤.
- يجب تزويد العمال بتأمين صحى (يغطى تقديم الدعم الطبي في حالة الإصابة بالأمراض) وتأمين السلامة (الذي يغطى العمال في حالة الحوادث

### السلامة المجتمعية

- يجب وضع خطط أمن وأمان كافية لمنع وصول الجمهور إلى مواقع العمل والمواد الخطرة والمخلفات
  - يجب على المقاول الالتزام بخطة إدارة المخلفات لتجنب أي عوائق أو مخاطر على السلامة.
    - يجب توفير آلية للتظلمات لضمان التواصل الفعال فيما يتعلق بمخاوف المجتمع.

# السلامة المرورية

- يجب تثبيت لافتات أمان لإخطار المجتمع بأن مركبات البناء ستستخدم الطرق المؤدية إلى محطة المياه
  - يجب على المقاول التأكد من أن النقل المرتبط بالبناء يتو افق مع حدود السرعة

### عمالة الأطفال

- يجب كتابة شروط صارمة في عقد المقاول لحظر تعيين الأطفال دون سن ١٨ عامًا
  - يجب أن يحتفظ المقاول بنسخة من هويات جميع العاملين

# التراث الثقافي

اتباع إجراء العثور على الآثار (مرفق رقم (٣))

## تدفق العمالة و العنف القائم على النوع الاجتماعي

- إعداد مدونة سلوك مناسبة تنص على التزام العمال تجاه فئات المجتمع والسلوكيات التي يجب تجنبها
  - يجب تدريب جميع العاملين على قواعد السلوك.
  - يجب توقيع قواعد السلوك من قبل المقاول من الباطن
- تعريف بمدونة قواعد السلوك يتم إجراؤه كل أسبو عين للعاملين الدائمين والوافدين الجدد قبل بدء العمل.
  - تطبيق المتطلبات الكاملة المتعلقة بتشغيل آلية التظلم بما في ذلك القنوات المجهولة
- زيادة وعي السكان المحليين حول التزام المشروع تجاه المجتمعات والتدابير المتخذة لذلك من خلال المشاورات العامة ومناقشات على شكل مجاميع.
  - تطبيق العقوبات على العاملين المخالفين لقواعد السلوك

### البنية التحتية والمرافق

- في حالة تلف أحد المرافق الموجودة تحت الأرض وأنابيب البنية التحتية ، يجب اتباع الإجراءات القياسية ، بالإضافة إلى إعداد تقرير توثيقي للحادث.
  - في حالة قطع المياه، يجب إعلام المجتمع المحلى قبل القطع
    - تنفیذ آلیة للشکاوی

## إدارة الخدمات الموقعية

- إقامة المخيم داخل أر اضى محطة المياه
- ضمان إقامة كرفانات البناء الملائمة ومرافق الصرف الصحى للبناء، أي إنشاء خزان لتخزين المياه العادمة المنزلية الناتجة عن المخيم.
  - اتباع أفضل ممار سات إدارة المخلفات وتدابير التخفيف الواردة في خطة الإدارة البيئية والاجتماعية.
    - مراقبة ظروف العمل عن كثب ، وفرض تدابير للتحكم في انتقال الأمراض المعدية.
- الحفاظ على آلية فعالة للتظلم (تمت مناقشتها في فصل مشاركة أصحاب المصلحة). يجب أن تكون آلية معالجة المظالم هذه حساسة للنوع الاجتماعي وتضمن السرية
  - انخراط محدد مع النساء والفتيات يتضمن التوعية بالعنف القائم على النوع الاجتماعي والوصول إلى قنوات مجهولة للإبلاغ عن الحالات.

# العقوبات وإلغاء التعاقد

إذا فشل المقاول في الوفاء بأي من الالتزامات المذكورة أعلاه بموجب العقد ، فسيتم تطبيق العقوبات التالية:

التفاصيل	الإجراء	المراحل
يجب أن يتلقى المقاول بيان تحذير يتضمن الإجراء التصحيحي المقترح.	التحذير	المرحلة الأولي
يجب أن تبدأ جميع الإجراءات التصحيحية في مدة لا تزيد عن أسبوعين.		
يجب على المقاول اتخاذ الإجراء التصحيحي بشكل سريع.		
في حالة عدم التزام المقاول بخطة الإدارة البيئية والاجتماعية ، لا يحق للمقاول الحصول على الدفعات النقدية بموجب شروط هذا العقد.	الدفعات النقدية	المرحلة الثانية
لن يتم صرف المدفوعات حتى يتم وضع خطة عمل واضحة ويبدأ المقاول في تنفيذ الإجراءات المتفق عليها.		
لن يتم إنهاء العقد بسبب عدم الوفاء بالتزامات خطة الإدارة البيئية والاجتماعية. ومع ذلك ، سيخصم مالك المشروع تكلفة تنفيذ خطة الإدارة البيئية والاجتماعية من العقد. وفي هذه الحالة يجب إرفاق دليل واضح على فشل المقاول في تنفيذ خطة الإدارة البيئية والاجتماعية	إلغاء التعاقد	المرحلة الثالثة