REPUBLIC OF IRAQ

MINISTRY OF PLANNING

Iraq Social Fund for Development SFD (P163108)

ENVIRONMENTAL AND SOCIAL MANAGEMENT PLAN (ESMP)

FOR THE

CONSTRUCTION OF

HEALTH CENTER AT ABU- FLEES VILLAGE

IN AL-ANBAR GOVERNORATE

 22^{ND} March 2022

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IRAQ: Social Fund for Development Project PART A: GENERAL PROJECT AND SITE INFORMATION

INSTITUTIONAL & ADMINISTRATIVE			
Country	IRAQ		
Project Title	CONSTRUCTION OF HEALTH CENTER AT ABU- FLEES VILLAGE IN AL-ANBAR GOVERNORATE		
Introduction	Iraq faces a historic opportunity for national reconciliation through the effective delivery of critical social services, economic growth and recovery programs. The reinstatement of trust between the State and its citizens is highly dependent on the Government of Iraq (GOI) demonstrating its capacity to deliver security, jobs and economic growth to all Iraqis, with a focus on the poor, the vulnerable and the millions of Internally Displaced People (IDP). The GOI, represented by the Ministry of Planning (MOP), requested the World Bank's support in the design and financing of a Social Fund for Development (SFD) project to support locally driven initiatives to improve the living conditions and opportunities of the poor and most vulnerable in Iraq. The GOI has demonstrated its commitment and support to the design of this operation and established a high-level national team to guide and coordinate the development and institutionalization of the SFD, as well as five technical teams to work on the different aspects of the fund. The Project Development Objectives (PDOs) are to: (1) Improve access to basic services and; (2) Increase short-term employment opportunities, in targeted communities. This environmental and social management checklist reflects the main issues (project description and activities, baseline conditions, impact analyses, mitigation measures and monitoring arrangements). The main objective of this document is to examine the environmental and socio-economic impacts of the project (both construction and operation phases), and to propose mitigation measures. The project is expected to result in significant socio-economic benefits for the local communities and surrounding areas in addition to developing social awareness and group responsibility.		

PROJECT LOCATION & SITE DESCRIPTION

According to the Environmental and Social Management Framework (ESMF) which was prepared for the Iraq Social Fund for Development Project disclosed locally in Iraq and on the World Bank's website¹. Environmental and Social Management plan (ESMP)/ Environmental and Social Management Checklist should be prepared, cleared, publicly consulted and disclosed prior to the commencement of any rehabilitation activity. The World Bank Operational Policy 4.01 on Environmental Assessment was triggered as the proposed Subprojects have some potential negative environmental and social impacts. Accordingly, this Environmental and Social Management Plan is required to implement the Sub-project in accordance with the requirements of the World Bank's Operational Procedures and applicable Iraqi national legislation.

Project Location

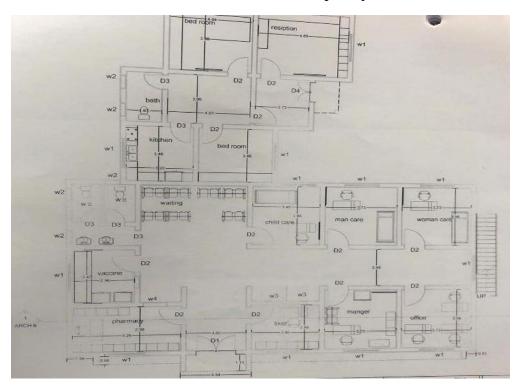
The project is located in **ABU- FLEES** Village, Al- Anbar Governorate, approximately 100 km west of the capital city of Baghdad. Map below shows the project area location with coordination of (33.389507,43.553457).



¹https://mop.gov.iq/en/static/uploads/3/hold_files/1554275891f27e56413334e9be28f30a42176e33e0--Binder1.pdf

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	Figure 1: Project Location	
The area adjacent to the subproject site is characterized a residential and semi desertic in some areas. The subproject is within a residential part of the area. There are no protected a endangered species (there are no critical or high biodiversity that might be affected) in the vicinity of the site. There are a sensitive receptors located to the subprojects site. The subprespected to result in significant socio-economic benefits for the community and surrounding areas as it will improve the heat wellbeing of residents and to create a caring, secure environmentation that in health center feel a sense of worth.		
	The objective of the subproject is to construct a new health center facility. The subproject will improve the health care services in these villages and will support mitigating the effects of war to attract displaced citizens to their villages.	
Project Duration	The anticipated project duration is 240 days	
Proposed	The health center consists of a one-floor building that contains doctors' rooms, administrative rooms, a dressing room, a pharmacy and one house consisting of 3 rooms, a kitchen, and sanitary facilities, according to the instructions of the Ministry of Health. Works for construction of the health center will include the following activities: The site plan is shown in the figure below. All civil work from foundation up to wall building construction are represented by: A) Site preparation and Earth works B) Masonry works	
Project Activities	C) Structural works which include concrete works D) Finishing works which include painting and tiling in addition to sanitary and electrical works The anticipated duration of construction works is about 240 days for the health center with about 20-25 workers per day with about 95% of them are local workers and the rest are engineers and technicians that may be from the closest area. The work will also comprise of civil works such as excavation, lifting the soil and other waste produced during the excavation, and concrete casting to prepare the foundations for the fence, as follows:	
	• Providing workers and all the surveying equipment required for the execution works.	

- Conduct excavation work according to the dimensions and methodologies mentioned in the drawings with others considering the possibility of groundwater.
- Prepare all materials for the implementation of the weak concrete layer and then coat them with bitumen.
- Processing all construction materials with a number of works and workers to carry out the work of reinforced concrete.
- Execution casting works.
- All the raw materials that will be used in the construction of the health center are from an authorized quarry.



Although most of the workers are local workers (more than 95%), however, a camp will be erected within the health center. No land related impact is expected as they will establish the camp within the boundaries of the health center. The water, wastewater, and the solid waste that will be generated from this camp will be treated properly and transferred to the authorized treatment plants or landfills.

During operation of the health center, hazardous and nonhazardous wastes will be generated during routine operations (e.g., consumable materials and vaccinations, dental materials, and cleaning agents). Therefore, the impact from these wastes should be according to the

	medical waste management plan (MWMP) which should be followed and implemented in a separate document. Also, sanitary wastewater will be generated during the operation phase of the project. Wastewater will be collected in the collection tank and then transported periodically to the nearest authorized wastewater treatment plant as there is no sewage network available in the area of these health centers.
Land Use and Acquisition	The area adjacent to the project site is characterized as a rural residential and semi desertic area. However, the construction activities will not cause an impact on agricultural areas or make any crop damage. The health center will be constructed on state land and hence there are no issues related to land acquisition. The implementation activities will not cause relocation of people, vendors, or any individuals. The area is free from squatters/encroachers. No involuntary resettlement or economic displacement are expected to take place.
Contactor's Camp	The construction of the health center will need about 20-25 workers per day. Although most of the workers are local workers (more than 95%), however, a camp will be erected within the health center and therefore, the water, wastewater, and the solid waste that will be generated from this camp will be treated properly and transferred to the authorized treatment plants or landfills in coordination with the local municipality. The contractor will establish his storage on vacant state-owned land for equipment and material within the area close to the construction area. This will be done in coordination with the authorized entities like the municipality. The construction camp should have independent sources of water and electricity, and an adequate septic tank for sanitary effluent disposal. Due to its geographical location, an influx of workers to the subproject area is not expected. Most of the workers will be locals from the surrounding area and will return to their homes.
PROJECT BASELIN	N CONDITIONS
Geographic Conditions	The terrain is characterized as flat. In the project area the elevation is about 43m asl. No natural land obstacles are presented in the subproject areas. The subproject areas are free of mountains, cliffs, and

	11			
	valleys.			
Climate, Air Quality and noise	August, September when no rainfall (precipitation) occurs. While t			
	Currently, there is no traffic congestion and consequently the existing noise level is within normal levels.			
Hydrogeolog y Conditions	Flooding of the area near the project has not been reported in the past years. The depth of ground water in the area ranges from 2 to 50 meters.			
Ecology Conditions	The project area does not contain any globally important habitats or ecosystems. There are no Nature Reserves or other legally protected areas in the vicinity of the project or in close proximity.			
Heritage Environment	There are no sites of historical or cultural importance in the area. There are no cemeteries, historical-cultural monuments, churches, mosques near the project that need to be removed or will be impacted due to the construction activities.			
Socio- economic Aspects	The population of the project area is approximately 8000. The suggested area of the health center will be on state land, where no land or property expropriation will be necessary and is free from encroachers or squatters. All the areas around the sites remain clear of any settlement or economic use and are ready for construction works, no interference is registered from the local community which is eager for the works to be completed. It is important to mention that during the			
	construction of the health center, it is not expected to cause restriction of access or livelihood impacts. The population are Arab, they speak			

Arabic. Some of the population have a formal education level equivalent to middle school. However, some of them operate small businesses or work as farmers and they have only a few years of basic education.

LEGISLATION & POLICIES

The applicable national legislation is as follows:

- ➤ The Law for the Protection and Improvement of Environment No. 27, 2009;
- ➤ Public Health Law No. 89 of 1981, amended by Resolution No.54 of 2001;
- ➤ Law No.3,1997 regarding to Environment protection
- ➤ Instructions no.3 of 2012 on National Emissions' Determinants for Activities and Businesses by the Ministry of Health and Environment.
- ➤ Instructions no.1 of 2015 on Medical Waste Management issued by the Ministry of Health and Environment.
- ➤ Instructions no. 3 of 2015 on Hazardous Waste Management issued by the Ministry of Health and Environment.
- ➤ Instructions No. 2 of 2014 on Environmental Protection from Municipal Waste;
- ➤ Instructions no. 3 of 2015 on Hazardous Waste Management;
- ➤ Law No. 6 of 1988 concerning the National Commission for Occupational Hygiene and Safety;
- ➤ Instructions No. 12 of the year 2016: Occupational Health and Safety;
- ➤ Labor Law No. 37 of 2015:
- ➤ Law no. 89 of the year 1981, amended by Decree No.54 of 2001: Public Health;
- ➤ Law No. 41 for the year of 2015: Noise Protection and Control;
- ➤ Public Roads Law No. 35 of 2002:
- ➤ Instructions No.3 of 2012: National Emissions' Determinants for Activities and Businesses by the Ministry of Health and Environment:
- Regulation No. 4 for the year of 2012: Ambient Air Quality;
- ➤ The main WB safeguard policies applicable for SFD are:
- > OP 4.01 Environmental Assessment
- ➤ OP 4.12 Involuntary Resettlement (There might be a probability of storage of construction materials within the project area. Until the date of report development, no land acquisition is anticipated.).
- ➤ OP 4.11 Physical and Cultural Resources (The proposed construction activities are not expected to pose risks of damaging cultural property).
- labor influx guidance note (2016).

National & Local
Legislation and World
Bank
Policies that
Apply to the
Project

- ➤ WB General Environmental, Health, and Safety guideline² The EHS guidelines entails the effective methods for managing environmental, health and safety issues in accordance with WBG requirements. This includes understanding the likelihood, magnitude and priority of the EHS risks. The EHS guidelines includes 4 primary sections and respective sub sections (applicable segments from the EHS guidelines for the sub-project are highlighted in **Red**):
 - > Environmental Guidelines
 - Ambient Air Quality Limits and Guidelines
 - Energy Conservation Energy Conservation and Efficiency Methods
 - Wastewater and Ambient Water Quality Effluent water quality and indicators for water discharge and treatment
 - Water Conservation Methods for ensuring reduction in water consumption
 - Hazardous Material Management The appropriate Methods for managing hazardous waste and instructions on community and worker protection
 - Waste Management Instructions on waste management and planning, waste prevention and safe waste disposal
 - Noise Methods for prevention and control of Noise, and the applicable noise limits for different activities and exposure period
 - Contaminated Land Management approaches for contaminated land due to different hazardous substances or waste or oil. Includes Risk Reduction measures
 - Occupational Health and Safety Guidelines³
 - General Facility Design and Operation ensuring appropriate facility integration of H&S, that integrates safety measures in design for different physical hazards

² https://www.ifc.org/wps/wcm/connect/29f5137d-6e17-4660-b1f9-02bf561935e5/Final%2B-%2BGeneral%2BEHS%2BGuidelines.pdf?MOD=AJPERES&CVID=nPtguVM

https://www.ifc.org/wps/wcm/connect/1d19c1ab-3ef8-42d4-bd6b-cb79648af3fe/2%2BOccupational%2BHealth%2Band%2BSafety.pdf?MOD=AJPERES&CVID=nPtgxyx

- Communication and Training Ensuring there is an appropriate level of communication between workers and management, and that there is sufficient training for all workers prior to operations
- Physical Hazards Methods for prevention of accidents or injuries that can occur due to exposure to mechanical or other physical works, including Noise and Vibrations
- Chemical Hazards Injuries and accidents that could occur due to usage of chemicals and methods of protection and prevention. Includes management of fires and explosions
- Biological Hazards Protection and Management of different biological agents
- Radiological Hazards Management and Limits for Radiation Exposure
- **PPE** Guidance on usage of PPE and clearly highlighting that it should be considered the last resort
- Special Hazards Environments Guidance on Managing different environments that can present a risk to workers such as confined spaces.
- Monitoring Efficient monitoring of occupational health and safety programs and mitigation measures. This includes the Occupational Accident Reporting frequency
- ➤ Community Health and Safety Guidelines⁴
 - Water Quality and Availability Ensuring the protection of nearby water resources such as groundwater and surface water sources.
 - Structural Safety of the Project Potential Hazards that could occur due to poor design and methodology for dealing with those hazards. Includes the general approach that architects/structural engineers must follow to ensure community safety is considered during design
 - Life and Fire Safety (L&FS) Ensuring that

https://www.ifc.org/wps/wcm/connect/eeb82b4a-e9a8-4ad1-9472f1c766eb67c8/3%2BCommunity%2BHealth%2Band%2BSafety.pdf?MOD=AJPERES&CVID=nPtgxTd

- building design is in accordance with local regulations and requirements, and that it integrates Fire safety standards (more focused on buildings rather than infrastructure)
- Traffic Safety Includes the potential risks and impacts on traffic and from traffic that occurs due to the project. Includes recommend measures to deal with traffic risk
- Transport of Hazardous Material Approach and Guidelines for transporting hazardous material, including a hazard assessment and emergency response plan.
- Disease Prevention Includes the recommended interventions and methods to protect the community from communicable diseases and vector borne diseases
- Emergency Response and Preparedness This sub section requires a plan and response system in place to respond to any potential emergency that could occur due to the works or operation
- > Construction and Decommissioning Guidelines⁵
 - Environment covers the different environmental factors that could be affected by the construction activities including soil erosion, disturbance to water bodies, disturbance to air quality, wastewater discharges etc.
 - Occupational Health and Safety Different OHS risks due to construction or decommissioning works
 - Community Health and Safety Different Hazards that can occur due to the project and affect the surrounding community.
 - o Grievance Redress Service

PUBLIC CONSULTATION & GRIEVANCE REDRESS MECHANISMS

Public Consultation Process The consultations were carried out in the village for construction of health center on 4th of May 2021. Due to the COVID-19 pandemic, it was unable to conduct a public consultation. Therefore, one on one

https://www.ifc.org/wps/wcm/connect/7d708218-2a9e-4fcc-879d-9d5051746e7d/4%2BConstruction%2Band%2BDecommissioning.pdf?MOD=AJPERES&CVID=nPtgy6x

interviews were conducted. Accordingly, a questionnaire was formatted to cover the key environmental and social aspects related to the subproject.

The purpose of conducting the consultation activities is to achieve the below:

- 1. Introduce the construction subproject of the health center.
- 2. Disclose information regarding the Grievance Mechanism resources in place.
- 3. Discuss anticipated environmental and social impacts associated with the project.
- 4. Propose extensive mitigation measures to address potential environmental and social risks associated with the project activities.

The formatted questionnaire was then addressed to 6 women and 19 men in the surrounding community randomly to have their opinions and thoughts regarding the construction activities.

Consultation Results:

All interviewees expressed their hope that the completion of the project will enhance their life quality. All those interviewed expressed their support to the project. Therefore, they link the project with improving their living conditions and the development of the area economically. They also stressed the importance of providing a timetable for the completion of the project because they heard of many planned projects in their district but have not seen them being completed. The participants emphasized that they know that the project's benefits are far greater than its negative impacts and confirmed their willingness to cooperate with the project. All participants in the village expressed that the construction of the health center will have a positive impact on their social daily life. Please refer to Annex 1 and Annex 2 for sample of the consultations for both men and women in ABU-FLEES village. The full list of participants for public consultations and individual interviews are attached in standalone document to reduce the size of the instrument. As per the questionnaire prepared for individual interview, the below are the main findings:

- 1. All interviewed locals agreed that the construction of the health center will have a positive impact from the social perspectives on the locals.
- 2. No claims from any locals were recorded or alleged regarding the ownership of the land; all agreed that it is governmental land property.

- 3. No vegetation covers, crops, plants, trees...etc. will be removed in order to execute the construction activities of these Roads.
- 4. The interests of the locals will not be affected in any way by the construction activities.
- 5. No infrastructure within the project area will be affected negatively due the construction activities.
- 6. 6. No deportation, dislocation of any of the local community will be needed due to these activities.

The Grievance Redress Mechanism is a procedure that aims to facilitate the most satisfactory solution and/or guidance to stakeholders seeking to submit their comments or complaints.

Before the start of the project, local community members will be informed about the GRM via communication channels. For example, they will be informed verbally by their community leader or through social media online. Visible sign boards, hard copies of the GRM brochures, and online platforms will also be made available posting GRM-relevant contact information and an explanation of the grievance process.

GRM Process

The SFD established a central free hotline, and it is functioning properly in addition to the email and WhatsApp application. The digital system with multi-channels for receiving complaints, inquiries, feedback or comments like WhatsApp, Facebook, email and complain boxes for each subproject. Additionally, GRM focal points will be assigned at local level and central level to be in charge of handling complaints. The focal point will maintain a log and report on grievance management, which includes minutes of meetings, resolutions and recommendations as part of an annual project progress report.

The information for the central office is:

#	Name	Job Title	Phone Number	E-mail
1	Omar AbdulSahib	GRM Team leader	07901336309 07700254941	Sfd.grm.iraq@gmail.com

Meanwhile, in order to comply with the WB requirements, SFD has assigned three staffs as focal points with their cell phone numbers to be disseminated at each subproject level for receiving calls and handling complaints. The contact details will be posted on subproject signboard and the complaint boxes will be installed in each location as shown in the below table.

Contact Information for GRM

#	Name	Job Title	Phone Number	E-mail
1	Omar Anwar Lateef	SFD Team leader	07906992461	un pl an@yahoo.com
2	Omar Rajab Muhsen	GRM Officer	07829388845	Omar7706238099@gmail.com
3	Khalid Salih Abood	Environmental Officer	07811872589	Ksalh3425@gmail.com

The process of managing complaints will be as follows:

The grievance note should be signed and dated by the aggrieved person. Where the affected person is unable to write, s/he should obtain assistance from the community to write the note and mark the letter with his/her thumbprint. Individuals who submit their comments or grievances have the right to request that their name be kept confidential, though this may mean that the social officer in charge of the GRM is unable to provide feedback on how the grievance is to be addressed. However, an anonymous complaint can receive a code and should be investigated appropriately and treated courteously.

After receiving the comments and complaints, they will be summarized and listed in a Complaints/Comments LogBook, containing the name/group of commenter/complainant, date the comment was received, brief description of issue, information on proposed corrective actions to be implemented (if appropriate), and the date of response sent to the commenter/complainant. Complaints should be sorted out according to complexity; Significantly, the GRM classifies feedback in two categories, high-level and standard, each has its own procedure as explained further below.

High-Level Feedback

Feedback received to be categorized as 'high' level instances will include issues that meet the following criteria:

- Incidents that caused or may potentially cause significant or great harm to the environment, workers, communities, or natural resources, including issues of gender-based violence;
- Incidents which entail failure to implement environmental and social

- measures with significant impacts or repeated non-compliance with E&S policies;
- Incidents for which failure to address may potentially cause significant impacts that are complex and/or costly to reverse; and
- Incidents that may result in fatality or some level of lasting damage or injury.

This type of feedback will be acknowledged, and an investigation will be launched by the PCU/PMO and any other relevant stakeholders with 24 hours during work days and within 48 hours if the feedback was received over the weekend. It should be noted that some types of incidents, including accidents and fatalities need to be reported to the World Bank. This guidance is provided in the Environment & Social Incident Response Procedures.

Standard-Level Feedback

If the identity of the aggrieved person is known and the grievance is classified as 'standard', the acknowledgement of grievance will be within 3 working-days and the response will be within 20 working-days (depending on the type of grievance i.e. high or standard). The GRM Social Officer will keep a grievance log and report on grievance management (i.e. minutes of meeting, recommendations, and resolutions made) as part of annual project progress reports. At the 20 business-day mark, if a complaint/question is still pending, the GRM focal point will provide an update to the aggrieved person and inform them of the reason of delay in resolving their case, and provide the date for which a response will be provided.

Aggrieved people who are dissatisfied with the outcome of their complaint can appeal the decision by resubmitting their complaint to the GRM Social Officer within 30 working days of receiving a response to the original submitted grievance. Subsequently, the GRM Social Officer and other relevant personnel have 30 working days to investigate and address the issue. Additionally, the GRM Social Officer has 10 working days to prepare a comprehensive response, including the findings of the investigation and the rationale of the determination. Accordingly, within a maximum of 40 working days, the appeal case should be closed.

Lastly, if the aggrieved person is still not satisfied with the solution provided, s/he has the option to go to court.

Individuals who submit their comments or grievances have the right to request that their name be kept confidential. An anonymous complaint will receive a code and should be investigated appropriately and treated courteously. Ensuring confidentiality when dealing with cases of gender-based violence GBV. In order to mitigate the GBV related issues/ complaints, there will be grievance mechanism sensitive to gender by assigning female GRM officer in case of facing any GBV incidents, in addition, all GRM officers/ focal points must be trained on how to handle SEA/SH related grievances.

In addition to PMO, the MOP, project offices in governorates, and Community Development Groups (CDGs), the World Bank's Grievance Redress System (GRS) can also be approached for reporting and resolving issues.

Disclosure activities

As soon as the site-specific ESMP gets clearance from the World Bank and approval from the Ministry of planning, the following disclosure procedures will be adapted. A final report, in English and Arabic, will be published on the WB, SFD and Ministry of Planning websites and also will be available locally (such as at local SFD office.

INSTITUTIONAL CAPACITY BUILDING

Will there be any capacity building?

[] N or [x]Y

It is recommended to provide safety trainings and induction sessions to the workers and engineers who will be employed throughout the construction phase. Moreover, there needs to be more training on GRM implementation in order to ensure its proper functioning in the future.

PART B: SAFEGUARDS SCREENING AND TRIGGERS

ENVIRONMENTAL /SOCIAL SCREENING FOR SAFEGUARDS TRIGGERS					
		Activity / Typology	Status	Triggered Actions	
	1.	Re/construction of urban, inter-urban or rural roads	[X] Yes [] No	This subproject is construction of health center.	
Will the	2.	Reconstruction of / impacts on surface drainage system	[] Yes [X] No	The subproject doesn't have an impact on Surface drainage system	
site activity include/in volve any of the following?	3.	Activities in Historic building(s) and districts	[] Yes [X] No	The construction activities do not take place anywhere near historic buildings or districts and	
	4.	Required acquisition of land or temporary / permanent impacts on livelihoods	[] Yes [X] No	No land acquisition is required for this subproject.	
	5.	Handling or presence of hazardous or toxic materials	[] Yes [X] No	There are no toxic or hazardous materials generated by the project.	
	6.	Impacts on forests and/or protected areas	[] Yes [X] No	There are no forests or protected areas surrounding the subproject area.	
	7.	Risk of unexploded ordinance	[] Yes	An official clearance letter has been	

(UXO)	[X] No	provided. See Annex (4)
8. Traffic and Pedestrian Safety	[X] Yes	If "Yes", see Part C

PART C: MITIGATION MEASURES/ CONSTRUCTION PHASE

No.	Potential Impacts	Mitigation Measures
1	General Conditions	 The local construction and environment inspectorates and communities have been notified of upcoming activities. The public has been notified of the works through appropriate notification in the media and/or at publicly accessible sites (including the site of the works). All guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context. All legally required permits have been acquired for construction and/or rehabilitation. The Contractor formally agrees that all work will be carried out in a safe and disciplined manner designed to minimize impacts on neighbouring residents and environment. There is posted material indicating the nearest police station and hospital (with accident and emergency facilities). The contractor must take reasonable steps to prevent unauthorized people accessing the site. Prohibit the burning of waste on site. Providing extinguishers which distributed within the working area. If work involving the use of flammable materials is being carried out or any other material that might make any danger, stop people smoking and do not allow other work activities involving potential ignition sources to take place nearby. Providing site boundaries (if any) by installing suitable physical boundaries (barriers, tape or fence). Marking excavation holes (if any) with physical boundaries (barriers, tape or fence). Marking excavation holes (if any) with physical boundaries (barriers, tape or fence). The contractor should put up barriers or covers in the area of openings and excavations if any. Clearance letter of explosive remnants of War (ERW) Unexploded Ordnance (UXO) should be obtained before commencing the work in the site area. Contractor to ensure PPE (personal protective equipment) is used by all workers on site.

No.	Potential	Mitigation Measures
	Impacts	
		light and ventilation which may also reduce the reliance on generators and
		other sources for energy should be considered.
		23) The new building shall be designed, constructed, and operated in full compliance
		with local building codes, local fire department regulations, local legal/insurance
		requirements, and in accordance with an internationally accepted L&FS standard. A suitably qualified L&FS professional acceptable to the Bank and
		hired by the Borrower shall prepare and submit a L&FS Master Plan, including
		preliminary drawings and specifications, and certify that the design meets the
		requirements of WBG General EHS guidelines. This professional should conduct
		a review of L&FS systems as part of the commissioning tests for new and renovated buildings and certifies that construction of the L&FS systems has
		been carried out in accordance with the accepted design.
	Generation,	1) Waste collection and disposal pathways and sites will be identified for all major
	School and the second	waste types expected from construction activities. 2) Construction and demolition waste, if any, will be separated from general
	storage,	refuse, organic, liquid and chemical wastes by on-site sorting and stored in
	disposal	appropriate containers.
	of	 Construction waste will be collected and disposed properly by licensed collectors to authorized area.
2	constructio	4) The records of waste disposal will be maintained as proof for proper
	n, hazard,	management as designed.
		5) Whenever feasible Contractor will reuse and recycle appropriate and viable
	and	materials 6) Simple waste management plan for specific waste streams must be developed.
	domestic	7) General waste must be collected and transported to the approved disposal sites.
	waste	8) Food wastes must be collected, where practicable, considering health and
		hygiene issues, for disposal off-site through licensed contractors. 9) Waste containers must be located at each worksite with sufficient numbers.
		1) Hydrocarbons, including lubricants, which will be very limited and resulted just
		from machines/truck shall be collected for safe transport outside the site for
		recycling, transport or disposal at approved sites to be nominated by the
	Hazardous	Municipality and the Ministry of Health and Environment 2) The site will be cleaned from all wastes frequently and wastes will be stored in
3	wastes and	safe containers until transported
	materials ⁶	3) The waste shall be transported by specially licensed Transporters and disposed
		of in the special areas to be determined by the authority. 4) Paints containing solvents, solvents or lead-based paints might use for road
		furniture shall not be used as per requirements, instructions and coordination
		with the Ministry of Science and Technology
		5) Empty containers of treatment chemicals shall be returned to suppliers.
		 Demolition debris, excavated soil and aggregates shall be kept in controlled area and sprayed with water mist to reduce debris dust when necessary
4	Air quality ⁷	2) There will be no open burning of construction / waste material at the site.
		3) All machinery will comply with Iraqi emission regulations, shall well
		maintained and serviced and there will be no excessive idling of construction vehicles at sites
5	Noise ⁸	1) Construction noise will be limited to restricted times agreed to in the permit
		2) All the workers will be supplied with fully safety measures including earmuffs.

⁶ https://www.ifc.org/wps/wcm/connect/90231ba8-5bb3-40f4-9255-eaf723d89c32/1-5%2BHazardous%2BMaterials%2BManagement.pdf?MOD=AJPERES&CVID=nPtgwml
https://www.ifc.org/wps/wcm/connect/4e01e089-ad1a-4986-b955-e19e1f305ff0/1-

 $[\]underline{1\%2BAir\%2BEmissions\%2Band\%2BAmbient\%2BAir\%2BQuality.pdf?MOD=AJPERES\&CVID=nPtgvbS$

No.	Potential Impacts	Mitigation Measures
6	Runoff water and drainage systems	 Procedures will be put in place for rapid response to accidental spills of fuels, lubricants and other toxic or noxious substances, and for their recovery and appropriate disposal Construction vehicles and machinery will be washed only in designated areas where runoff will not pollute natural surface water bodies There will be no unregulated extraction of groundwater, nor uncontrolled discharge of process waters, cement slurries, or any other contaminated waters into the ground or the water resource.
7	Groundwat er quality	Sewage from construction offices and rest areas will be collected in septic tanks and transferred by trucks to the nearest sewage treatment plant by authorized contractors.
8	Traffic	 In compliance with national regulations, the Contractor will ensure that the construction site is properly secured and construction related traffic regulated. The site will be clearly visible and the public warned of all potential hazards by signposting and barriers / fencing Adjustment of working hours to local traffic patterns, e.g. avoiding major transport activities during rush hours or times of livestock movement If required, active traffic management by trained and visible staff at the site for safe passage for the public Ensuring safe and continuous access to all adjacent office facilities, shops and residences during construction
9	community health & safety conditions	 Provide adequate signage to prevent accidental falling into open areas All guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context. The contractor should develop and implement "EHS Procedures". Deployment of HSE procedures for the construction personnel. Create and train a COVID-19 response team, comprising contractors, managers and workers, with clear responsibility. During the loading and unloading of debris specific measures should be applied: Covering the trucks using polyethylene sheets to avoid the falling of debris Trucks should use unpopulated routes as much as possible For proper implementation of Community Health and Safety mitigation measures during construction, it is essential to establish and sustain an open and transparent dialogue between MoP/contractor and the affected communities in full compliance with the WB standards related to stakeholder engagement activities. It is necessary to put signs telling the citizen that the health center is under consruction. Apply the concept of universal access to the design and construction of buildings or any structures where technically and financially feasible (i.e. access to all users, including persons with disabilities such as wheelchair users) A grievance mechanism should be made available to community people
	OHS	1) The contractor should develop and implement Construction OHS Plan (submitted and approved by the Resident Engineer) prior to the start of construction. It will address all the risks anticipated including, but not limited

 $[\]frac{8}{\text{https://www.ifc.org/wps/wcm/connect/4a4db1c5-ee97-43ba-99dd-8b120b22ea32/1-2BNoise.pdf?MOD=AJPERES\&CVID=nPtgwZY}$

No.	Potential	Mitigation Measures
	Impacts	
		to: Working in confined space (inside sheet piles), Risk of sinking, Electrocution, and Safety of equipment. 2) The contractor shall implement fall prevention and protection measures whenever a worker is exposed to the hazard of falling more than two meters, or through an opening in a work surface. Fall prevention / protection measures may include: 3) Installation of guardrails with mid-rails and toe boards at the edge of any fall hazard area 4) Proper use of ladders and scaffolds by trained employees 5) Use of fall prevention devices, including safety belt and lanyard travel limiting devices to prevent access to fall hazard area, or fall protection devices such as full body harnesses used in conjunction with shock absorbing lanyards or self-retracting inertial fall arrest devices attached to fixed anchor point or horizontal life-lines 6) Appropriate training in use, serviceability, and integrity of the necessary PPE 7) Inclusion of rescue and/or recovery plans, and equipment to respond to workers after an arrested fall 8) Conduct a Risk Hazard Assessment (RHA), prepare an Emergency Response Plan (ERP) 9) Specific emergency response procedures 10) Training of emergency response teams 11) Permanently stationed emergency equipment and facilities (e.g., first aid stations, firefighting equipment, spill response equipment, personal protection equipment for the emergency response teams) 12) ensure that all electrical equipment and machinery is switched off and all power sources are unplugged. 13) Warning signs can be used to remind workers to do this before the initial maintenance inspection takes place. 14) Ensure all surfaces and work areas are dry when working with electricity and electrical devices or appliances.
		a.
	Worker conditions	1) Workers' PPE will comply with international good practice (always hardhats, as needed masks and safety glasses, harnesses and safety boots) 2) Provide a first aid kits in different places of the work site with the appropriate number of materials given the number of workers on site. The workers will be noted about the locations of the first aid kits. 3) Everyone who works on any site must have access to adequate toilet and washing facilities, a place for preparing and consuming refreshments, and an area for storing and drying clothing and personal protective equipment (PPE). 4) Ensure that workers receive advice and instructions on how to conduct daily self-monitoring and report the most common symptoms for COVID-19. 5) Develop contingency plans with arrangements for accommodation, care and treatment for: • Workers self-isolating • Workers displaying symptoms • Getting adequate supplies of water, food and supplies 6) Contingency plans also should consider arrangements for the storage and disposal arrangements for medical waste, which may increase in volume and which can remain infectious for several days (depending upon the material). 7) Ensure medical facilities are stocked with adequate supplies of medical PPE, as a minimum: • Gowns, aprons

No.	Potential Impacts	Mitigation Measures
		 Medical masks and some respirators (N95 or FFP2) Gloves (medical, and heavy duty for cleaners) Eye protection (goggles or face screens) Medical staff at the facilities should be trained and be kept up to date on WHO advice and recommendations on the specifics of COVID19 Enhanced cleaning arrangements should be put in place, to include regular and deep cleaning using disinfectant of catering facilities/canteens/food/drink facilities, latrines/toilets/showers, communal areas, including door handles, floors and all surfaces that are touched regularly (ensure cleaning staff have adequate PPE when cleaning consultation rooms and facilities used to treat infected patients) Other measures (such as working water sprinkling systems at crushers and stock piles, covered wagons, water suppression or surfacing of haul roads etc.) should be used for dust suppression on site before relying upon the use of dust masks (which could unnecessarily reduce the availability of N95 masks for use by medical staff performing some duties)
10	Social Impacts	Reducing impacts on the community through community and neighbour engagement. Provide proper GRM for handling complaints
11	Child labor and Gender Based Violence	 Rigid obligations and penalties will be added to the contractor contracts in order to warrantee no child labor exist in the subproject The PMO will oblige the contractor to keep a copy of IDs of laborers in order to monitor the hired staff (Chapter 11 of the 2015 Labor Law of Iraq sets the age for hazardous works 18 years old). The contractor also will be obliged to maintain daily attendance sheets in order to verify the attendance of workers in case of accidents and provide the injured persons with proper health insurance The code of conduct for workers/contractors should be introduced to prevent misconducts, including prevention of sexual harassment and gender-based violence and also training and awareness rising for workers should be continued, through daily toolbox talks and other training opportunities. Implement all facets of the established grievance mechanism, ensuring anonymous channels are available.
12	Accessibilit	 Health center should be accessible to all patients with disabilities, including wheelchair users. The project should have measures to make health centers accessible to men and women, such as include separate toilets for men and women,

PART D: MONITORING PLAN/ CONSTRUCTION PHASE/ OPERATION PHASE

	Potential			Respor	sibility	Additional	Cost in USD
No.	Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Mitigation measures	Monitoring
1	General Conditions	 The local construction and environment inspectorates and communities have been notified of upcoming activities The public has been notified of the works through appropriate notification in the media and/or at publicly accessible sites (including the site of the works) All legally required permits have been acquired for construction and/or rehabilitation The Contractor formally agrees that all work will be carried out in a safe and disciplined manner designed to minimize impacts on neighbouring residents and environment. Workers' PPE will comply with international good practice (Always hardhats, as needed masks and safety glasses, harnesses and safety boots) There is posted material indicating the nearest police station and hospital (with accident and emergency facilities). The contractor must take reasonable steps to prevent unauthorized people accessing the site. Prohibit the burning of materials on site. Provide a first aid kits in different places of the work site with the appropriate number of materials given the number of workers on site. The workers will be noted about the locations of the first aid kits. Providing extinguishers which distributed within the working area. If work involving the use of flammable materials is being carried out or any other material that might make any danger, stop people smoking and do not allow other work activities involving potential ignition sources to take place nearby. Providing site boundaries (if any) by installing suitable physical boundaries (barriers, tape or fence). Marking excavation holes with physical boundaries (barriers, tape or fence). 	Bi-monthly: record of all the licenses and permits obtained; Compliance with the HSE requirements	Contractor	- E&S Specialist - Resident Engineer	No additional cost	No additional cost

	Potential			Respon	nsibility	Additional	Cost in USD
No.	Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Mitigation measures	Monitoring
		 15) The contractor should put up barriers or covers in the area of openings and excavations. 16) Store building materials (such as pipes, manhole rings, and cement bags) so that they cannot topple or roll over. 17) Everyone who works on any site must have access to adequate toilet and washing facilities, a place for preparing and consuming refreshments, and an area for storing and drying clothing and personal protective equipment (PPE). 18) Contractor to ensure PPE (personal protective equipment) is used by all workers on site. 19) Materials and equipment are tidily stacked, protected and covered where necessary. Additionally, there is adequate space for new materials to be stored in secured covered areas to avoid damage, theft, and to protect these items from weather conditions. 20) Appropriate signposting of the sites will inform workers of key rules and regulations to follow. 21) All Practical measures to help employers, workers and the self-employed prevent and mitigate the transmission of COVID-19 in construction work should be followed. 22) All guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context. 23) The contractor should provide full insurance coverage schema of all type of workers. The insurance should cover work related accidents (Injuries and fatalities) as well as insurance for third party. 24) Rigid obligations and penalties will be added to the contractor/subcontractors' contractual agreements in order to guarantee child labor is prohibited in the project. Penalties to be applied in cases where workers under the age of 18 are hire. 25) The contractor must clean up and rehabilitate all sites prior to handing over. 26) Actions to make the health center more energy efficient, such as use of natural light and ventilation which may also 					

	Potential			Responsibility		Additional Cost in USD	
No.	Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Mitigation measures	Monitoring
		reduce the reliance on generators and other sources for energy should be considered. 27) The new building shall be designed, constructed, and operated in full compliance with local building codes, local fire department regulations, local legal/insurance requirements, and in accordance with an internationally accepted L&FS standard. A suitably qualified L&FS professional acceptable to the Bank and hired by the Borrower shall prepare and submit a L&FS Master Plan, including preliminary drawings and specifications, and certify that the design meets the requirements of WBG General EHS guidelines. This professional should conduct a review of L&FS systems as part of the commissioning tests for new and renovated buildings and certifies that construction of the L&FS systems has been carried out in accordance with the accepted design.					
2	Generation, storage, disposal of construction , hazard, and domestic waste ⁹	 Waste collection and disposal pathways and sites will be identified for all major waste types expected from construction activities. Construction and demolition waste, if any, will be separated from general refuse, organic, liquid and chemical wastes by on-site sorting and stored in appropriate containers. Construction waste will be collected and disposed properly by licensed collectors to authorized area. The records of waste disposal will be maintained as proof for proper management as designed. Whenever feasible Contractor will reuse and recycle appropriate and viable materials Simple waste management plan for specific waste streams must be developed. General waste must be collected and transported to local council approved disposal sites. Food wastes must be collected, where practicable, considering health and hygiene issues, for disposal off-site through licensed contractors. 	Weekly site inspections and verifying the records on waste disposal	Contractor	- E&S Specialist - Resident Engineer	No additional cost	No additional cost

⁹ https://www.ifc.org/wps/wcm/connect/456bbb17-b961-45b3-b0a7-c1bd1c7163e0/1-6%2BWaste%2BManagement.pdf?MOD=AJPERES&CVID=nPtgwEW

	Potential			Respon	sibility	Additional	Cost in USD
No.	Impacts	Mitigation Measures acts	Monitoring	Implement ation	Monitoring	Mitigation measures	Monitoring
3	Handling of hazardous wastes and materials	Environment 2) The site will be cleaned from all wastes frequently and wastes will be stored in safe containers until transported 3) The waste shall be transported by specially licensed tankers and disposed of in the special areas away from the city to be determined by the paddies.	Weekly site inspections and verifying the records on waste disposal	Contractor	- E&S Specialist - Resident Engineer	No additional cost	No additional cost
		 4) Paints containing solvents, solvents or lead-based paints shall not be used as per requirements, instructions and coordination with the Ministry of Science and Technology. 5) Guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context. 			Engmeer		
1	Deteriorati on of	on of reduce debris dust	Ambient air quality test, 1 time prior to	Contractor	- E&S Specialist	Additional cost of	Testing done by
4	air quality ¹⁰	2) During pneumatic drilling and foundations dust shall be suppressed by ongoing water spraying and/or installing dust screen enclosures at site3) The surrounding environment (sidewalks, roads) shall be kept free of soil and debris to minimize dust	construction to obtain the baseline Air quality parameters:		-Resident	water 500	accredited Laboratorie

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https://www.ifc.org/wps/wcm/connect/4e01e089-ad1a-4986-b955-e19e1f305ff0/1-1%2BAir%2BEmissions%2Band%2BAmbient%2BAir%2BQuality.pdf?MOD=AJPERES&CVID=nPtgvbS

No.	Potential			Responsibility		Additional	Cost in USD
	Impacts	Mitigation Measures	Monitoring -	Implement ation	Monitoring	Mitigation measures	Monitoring
		 4) There will be no open burning of construction / waste material at the site. 5) All guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context. 6) All machinery will comply with Iraqi emission regulations, shall well maintained and serviced and there will be no excessive idling of construction vehicles at sites 	PM ₁₀ , PM _{2.5} , SO ₂ , NOx, CO, Ozone and HC Compliance with dust abatement measures		Engineer		s. Additional cost 750 US
5	Increased level of noise ¹¹	 Construction noise will be limited to restricted times agreed to in the permit All the workers will be supplied with fully safety measures including earmuffs. Compliance with the time limitations; Switching off the equipment not in use; Use of protective gear 	Weekly site inspection	Contractor	- E&S Specialist -Resident Engineer	No additional cost	No additional cost
6	Disruption of the runoff water and drainage systems	 Procedures will be put in place for rapid response to accidental spills of fuels, lubricants and other toxic or noxious substances, and for their recovery and appropriate disposal Construction vehicles and machinery will be washed only in designated areas where runoff will not pollute natural surface water bodies There will be no unregulated extraction of groundwater, nor uncontrolled discharge of process waters, cement slurries, or any other contaminated waters into the ground or adjacent streams or rivers; 	Weekly site inspection during rainy season; Bi-weekly site inspection during dry seasons: Alteration of water courses; Signs of spillage of hazardous materials Testing in case of	Contractor	- E&S Specialist - Resident Engineer	additional cost: contingenc y for removal of accidental hazardous spills 1000 US \$	No additional cost

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¹¹ https://www.ifc.org/wps/wcm/connect/4e01e089-ad1a-4986-b955-e19e1f305ff0/1-1%2BAir%2BEmissions%2Band%2BAmbient%2BAir%2BQuality.pdf?MOD=AJPERES&CVID=nPtgvbS

	Potential			Respon	sibility	Additional	Cost in USD
No.	Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Mitigation measures	Monitoring
7	Deteriorati on of groundwat er quality	Sewage from construction offices and rest areas will be collected in septic tanks and transferred by trucks to the nearest sewage treatment plant	accidental spills of hazardous materials Weekly site inspection during rainy season; Bi-weekly site inspection during dry seasons Water testing: in case of accidental spills of hazardous materials: pH, Turbidity, (EC), Color, Total Suspended Solids (TSS), (TDS), (COD), (BOD),	Contractor	- E&S Specialist - Resident Engineer	No additional cost	Testing done by Accredited Laboratorie s. Additional cost 500 US \$
8	Disruption of traffic	 In compliance with national regulations the Contractor will ensure that the construction site is properly secured and construction related traffic regulated. The site will be clearly visible and the public warned of all potential hazards by signposting and barriers / fencing Traffic management system and staff training, especially for site access and near-site heavy traffic. Provision of safe passages and crossings for pedestrians where construction traffic interferes. Adjustment of working hours to local traffic patterns, e.g. avoiding major transport activities during rush hours or times of livestock movement 	Monthly site surveillance for the presence of fencing/barriers and warning signs, and traffic speed limitations	Contractor	Resident engineer PMO	No additional cost	No additional cost

	Potential			Respon	sibility	Additional	Cost in USD
No.	Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Mitigation measures	Monitoring
9	Deteriorati on of health & safety conditions	 Ensuring safe and continuous access to all adjacent office facilities, shops and residences during construction Provide adequate signage to prevent accidental falling into open areas Fencing of the work areas. The contractor should develop and implement "EHS Procedures". Include Construction OHS Plan (submitted and approved by the Resident Engineer) prior to the start of construction. It will address all the risks anticipated including, but not limited to: Working in confined space (inside sheet piles), Risk of sinking, Electrocution, and Safety of equipment. To ensure worker safety, health insurance must be provided to all type of workers All guidelines from the WB and national instruction should be followed to prevent or mitigate the transmission of COVID-19 related to this context. Deployment of HSE procedures for the construction personnel An accident and work-related injuries log should be maintained, along with first-aid kit for minor injuries. Installation of guardrails with mid-rails and toe boards at the edge of any fall hazard area Proper use of ladders and scaffolds by trained employees Use of fall prevention devices, including safety belt and lanyard travel limiting devices to prevent access to fall hazard area, or fall protection devices such as full body harnesses used in conjunction with shock absorbing lanyards or self-retracting inertial fall arrest devices attached to fixed anchor point or horizontal life-lines Appropriate training in use, serviceability, and integrity of the necessary PPE Inclusion of rescue and/or recovery plans, and equipment to respond to workers after an arrested fall 	Inspection and photo evidence Maintaining records of injuries and accidents with cause and location	Contractor	- E&S Specialist - Resident Engineer	No additional cost	No additional cost
10	Social Impacts	Reducing impacts on the community through community and neighbour engagement. Provide proper GRM for handling complaints	Weekly monitoring	Contractor	- E&S Specialist -Resident	o additional cost	urchasing of the required

	Potential			Responsibility		Additional Cost in USD	
No.	Impacts	Mitigation Measures	Monitoring	Implement ation	Monitoring	Mitigation measures	Monitoring
			of response to		Engineer		equipment
			complaints				\$750 UD
11	Child labor and Gender Based Violence	 Rigid obligations and penalties will be added to the contractor contracts in order to warrantee no child labor exist in the subproject The PMO will oblige the contractor to keep a copy of IDs of laborers in order to monitor the hired staff (Chapter 11 of the 2015 Labor Law of Iraq sets the age for hazardous works 18 years old). The contractor also will be obliged to maintain daily attendance sheets in order to verify the attendance of workers in case of accidents and provide the injured persons with proper health insurance The code of conduct for workers/contractors should be introduced to prevent misconducts, including prevention of sexual harassment and gender-based violence and also training and awareness rising for workers should be continued, through daily toolbox talks and other training opportunities. The monitoring of workers' compliance to the Code of Conduct when interacting with the surrounding communities to avoid behaviors such as GBV. Implement all facets of the established grievance mechanism, ensuring anonymous channels are available. 	Inspection and Biweekly monitoring Signed Worker's Code of Conduct Trainings on Code of Conduct + attendance sheet GRM	Contractor	- Resident Engineer	cost	To additional cost
12	Accessibil ity	1) Health center should be accessible to all people with disabilities, including wheelchair users.	Resident engineer	Contractor	Resident engineer	o additional cost	To additional cost
	Expected additional mitigation costs: USD 1500						
		Expected monitoring co	sts:				USD 2250

Mitigation Measures during Operation Phase.

		Minigation Measures during operation			
Receptor		Mitigation Measures	Responsibility	Supervision	Total estimated Cost in
1	Air quality	• The net impact of the Project on air quality is not significant and temporary and will be limited to Construction Period.	Not Applicable	Not Applicable	Not Applicable
2	Noise	• Negligible noise levels associated with the operation of the health center during operating time.	Not Applicable	Not Applicable	Not Applicable
3	Sanitary Waste	 Wastewater (sanitary waste) will be collected in the collection tank (septic tank) and then transported periodically to the nearest authorized wastewater treatment plant as there is no sewage network available in the area of these health centers. 	Local authorities	Local authorities	municipal budget
4	Soil	Not applicable	Not applicable	Not applicable	Not applicable
5	Solid and hazardous wastes	 During the operational period, some littering and waste generation resulting from the repair activities will occur. Littering may occur due to wind action. In addition, the used oil produced from engines (generator if present) can be stored in an air-tight container that can be sealed with a screw on cap and then transferred to the nearest recycling facility i.e the hazardous waste, the storage, collection, transportation and disposal of hazardous waste should be handle properly. All waste should be deposed through licensed haulers/transporters to licensed and regulated landfill sites appropriate to the type of waste generated. Medical waste should be managed according to MWMP which is in annex 4. 	Local Authority (Municipality)	Local Authority (Municipality)	Within municipal budget
6	Flora & Fauna	Not applicable	Not Applicable	Not Applicable	Not Applicable
7	Topography and landforms	Not Applicable	Not Applicable	Not Applicable	Not Applicable
8	Handling Complains	The continued operation of a GRM for one year following operating of the health centers for use will ensure that local community members have an accessible, fair and transparent means of reporting any emerging adverse impacts, and a means of obtaining mitigation.	Local authorities	Local authorities	No cost
9	Health and	Having a clear set of emergency Plan and Procedures.	Contractor	Resident	Included in

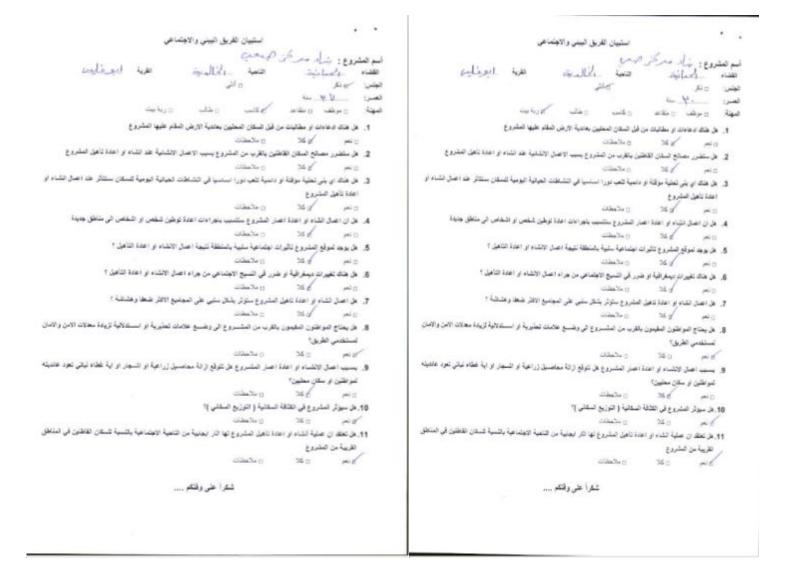
	Safety	 provision of health and safety information; regular inspection, review and recording of EHS performance; Medical waste should be managed according to MWMP which is in annex 4. 		engineer	contractor cost
10	Accessibility	Health centers should be accessible to all patients with disabilities, including whoolehair users.	Contractor	Resident engineer	Included in contractor cost
Total cost US\$ (Operation phase)					

ANNEXES

Annex 1: Consultations Photos



nnex (2): Sam	ıple individua	l interviews fo	r both men and	women	



Annex (3): IRAQI STANDARDS FOR AIR, NOISE, and Water

Ambient Air Quality Guidelines

Pollutant	Iraqi Standards		WHO Standards	
Pollutant	Concentration	Average Time	Concentration	
со	10 ppm	8 hours	N/A	
CO	35 ppm	1 hour	N/A	
	0.1 ppm	1 hour	500 μg/m³	
SO ₂	0.04 ppm	24 hours	20 μg/m ³	
	0.018 ppm	1 year	N/A	
NO ₂	0.05 ppm	24 hours	200 μg/m³	
NO ₂	0.04 ppm	1 year	40 μg/m ³	
Ozone (O ₃)	0.06 ppm	1 hour	100 μg/m³	
PM ₁₀	150 μg/m³	24 hours	50 μg/m ³	
PM _{2.5}	65 μg/m ³	24 hours	50 μg/m ³	
F 1V12.5	15 μg/m³	1 year	15 μg/m³	
Total Suspended	350 μg/m³	24 hours	N/A	
Particles	150 μg/m³	1 year	N/A	
	10 t/Km ² /month	30 days	N/A	
Falling Dust	(Residential Zone)			
I dilling Dust	20 t/Km ² /month	30 days	N/A	
	(Industrial Zone)			
Hydrocarbons	0.24 ppm	3 hours	N/A	
	2 μg/m ³	24 hours	N/A	
Pb	1.5 μg/m³	3 months	N/A	
	1 μg/m ³	1 year	N/A	
Benzene	0.003 μg/m ³	1 year	N/A	
Dioxin	0.6 pico g/m ³	1 year	N/A	

Noise:

Law no. 41 of the year 2015: Noise Protection and Control / Noise Limits for Different Working Zones

Туре	Allowable (dB)
Industrial	70
Commercial	70
Residential	55

Water:

The table below shows the limits defined for discharges to both natural waters (water resources) and sewers (which generally have higher permissible discharge limits).

Pollutant	Limits for discharge to water resources	Limits for discharge to public sewers
Color	-	-
Temperature	Less than 35°C	45°C
Suspended solids	60	750
рН	6-9.5	6 – 9.5
Dissolved Oxygen (DO)	-	-
Biochemical Oxygen Demand (BOD)	Less than 40	1,000
Chemical Oxygen Demand (COD)	Less than 100	-
Cyanide (CN ⁻)	0.05	0.5
Fluoride (F ⁻)	5.0	10
Free Chlorine (Cl ₂)	Traces	100
Chloride (Cl ⁻)	A. If the ratio of the amount of water discharged to the amount of source water is 1000:1 or less, the chloride concentration of the discharge is permitted at 1% of the concentration of the natural source before discharge.	600

Pollutant	Limits for discharge to water resources	Limits for discharge to public sewers
	 B. If the ratio of the amount of water discharged to the amount of source water is more than 1000:1 the wastewater discharge must not exceed a chloride concentration of greater than 600 mg/L. C. If the concentration of chloride in the source water is less than 200 mg/L then the permitted discharge limit must be established on a case by case basis 	
Phenol	0.01 – 0.05	5 – 10
Sulfate (SO ₄ ²⁻)	 A. If the ratio of the amount of water discharged to the amount of source water is 1000:1 or less, the sulfate concentration of the discharge is permitted at 1% of the concentration of the natural source before discharge. B. If the ratio of the amount of water discharged to the amount of source water is more than 1000:1 the wastewater discharge must not exceed a sulfate concentration of greater than 400 mg/L. C. If the concentration of sulfate in the source water is less than 200 mg/L then the permitted discharge limit must be established on a case by case basis 	300
Nitrate (NO ₃)	50	-
Phosphate (PO ₄ ³⁻)	3	-
Ammonium (NH ₄ ⁺)	-	-
DDT	Nil	-
Lead (Pb)	0.1	0.1
Arsenic (As)	0.05	0.05
Cupper (Cu)	0.2	-
Nickel (Ni)	0.2	0.1
Selenium (Se)	0.05	-
Mercury (Hg)	0.005	0.001

Pollutant	Limits for discharge to water resources	Limits for discharge to public sewers
Cadmium	0.01	0.1
Zinc (Zn)	2.0	0.1
Chromium (Cr)	0.1	0.1
Aluminum (Al)	5.0	20
Barium (Ba)	4.0	0.1
Boron (B)	1.0	1.0
Cobalt (Co)	0.5	0.5
Iron (Fe)	2.0	15
Manganese (Mn)	0.5	-
Silver (Ag)	0.05	0.1
Total Hydrocarbons & Derivatives	Allows discharge of total hydrocarbons to water sources and A1 and A2 according to the concentrations and limitations set forth in the tables below; the concentration of hydrocarbons must be measured discharging to the water source. Hydrocarbons shall not be discharged to water sources A3 and A4. For rivers in continuous flow 10 mg/l according to the ratio of the amount of wastewater discharged to the amount of the water source should not be less than 1000:1. For a river in a continuous flow 3 mg/L and in accordance with the ratio of the amount of water source should not be 300:1 or less.	-
Sulfide (S ²⁻)	Nil	3.0
Ammonia (NH ₃)	Nil	10
Ammonia gas (free NH ₃)	Nil	6.0
Sulfur dioxide SO ₂	Nil	7.0
Calcium Carbide CaC	Nil	Not allowed
Organic solvents	Nil	Not allowed
Benzene	Nil	0.5
Chlorobenzene	Nil	0.1
TNT	Nil	0.5
Bromine (Br ₂)	Nil	1-3

Annex (4): Letter of clearance from UXO



Page **39** of **47**

Annex (5): Contractor's Responsibilities (Arabic) مسئوليات المقاول

يجب على مقاول الإنشاء الالتزام بالإجراءات التالية:

جودة الهواء

- · الترطيب المنتظم للطرق بالماء لمنع الغبار
- · التحكم في نواتج الحفر والتسوية للحد من إنتشار الغبار.
- · أي مواد بناء قابلة للتطاير (أسمنت جاف وخلافه) يتم تخزينها في أكياس محكمة الغلق وتغطيتها لمنع تولد الغبار.
- الاحتفاظ بالمازوت والزبوت والطلاء والمواد الكيميائية الأخرى المستخدمة في الموقع بأقل كميات ممكنة وتخزبنها في حاوبات محكمة الغلق للحد من الأبخرة ؟
 - لا يتم تشغيل محركات المركبات والآلات الأخرى إلا عند الضرورة لتجنب الانبعاثات غير الضرورية ؛
- يتم الحفاظ على جميع المعدات والآلات والمركبات المستخدمة في الموقع في حالة عمل جيدة في جميع الأوقات لضمان الحد الأدنى من استهلاك الوقود وعوادم الدخان. ينطبق هذا على الحافلات المستخدمة لنقل العمال من وإلى الموقع.
 - منع الحرق المكششوف للمخلفات.
- يتم تغطية الشاحنة الناقلة لمواد/مخلفات البناء أو المواد المتربة الأخرى وذلك بعد التأكد من الاحتفاظ بمسافة ٠.٣ متر تحت الحافة العلوية لجدران الشاحنة ، بالقماش المشمع للتحكم في الغبار ؛
 - تغطية درم الحفر المخزن بصفة مؤقتة في الموقع بالمواد المناسبة ، مثل البولي إيثيلين أو ألواح النسيج لتجنب تشتت التربة.
 - تحديد سرعة قصوى للمركبات والمعدات التابعة للمشروع بحيث ألا تتجاوز السرعة القصوى داخل حدود الموقع عن ١٠-١٥ كم/ساعة.
 - توفير خط ساخن لتلقى الشكاوي ٢/٢٤

<u>الضوضاء</u>

- تطبيق جدول زمني مناسب لتجنب أي أعمال قد تسبب ضوضاء واهتزازات خلال الفترة من ١٠ مساءا إلى ٦ صباحا.

- إقتصار تشغيل المعدات المستخدمة في أعمال البناء على أوقات محدودة خلال النهار حيث أنها ليست آمنة للعمل أثناء الليل. سيؤدي ذلك إلى تقليل اضطراب الضوضاء إلى حد كبير للمجتمعات القريبة من مواقع العمل ؟
 - تقييد استخدام الآلات التي تصدر ضوضاء بالقرب من المستقبلات الحساسة ، واستخدام وسائل الحد من الضوضاء لآلات البناء ، إذا لزم الأمر ؛
 - استخدام المركبات والمعدات المطابقة للمعايير الوطنية للضوضاء والاهتزاز ؟
- أثناء العمل ، يجب إغلاق أغطية المحرك للمولدات وضواغط الهواء وغيرها من المعدات الميكانيكية التي تعمل بالطاقة ، ووضع المعدات بعيدًا عن المناطق السكنية قدر الإمكان ؛
 - يجب توفير أغطية للأذنين / معدات حماية السمع لجميع العمال
 - لا يتم تشغيل محركات المركبات والآلات الأخرى إلا عند الضرورة للتحكم في الضوضاء الناتجة ؟
 - تطبيق نظام الشكاوي لتلقى الشكاوي المتعلقة بالضوضاء.

إدارة المخلفات الصلبة والخطرة

التقليل من المخلفات:

- شراء المواد بالكمية الدقيقة المطلوبة ، لتقليل الاستخدامات المتبقية غير المستخدمة.
 - تقليل تولد النفايات في الموقع.
 - وضع خطة إدارة بسيطة للنفايات.
 - يجب جمع النفايات العامة ونقلها إلى المكان المخصص لذلك من قبل البلدية.
- يجب جمع نفايات الطعام ، حيثما أمكن ، مع مراعاة النظافة الشخصية ، للتخلص منها خارج الموقع من خلال مقاولين مرخصين.
 - يجب وضع حاويات لتجميع النفايات في كل موقع عمل.
- يجب جمع النفايات الكيميائية في براميل (أو حاويات محكومة مماثلة) ، معنونة بشكل مناسب ، وم ثم يتم إرجاعها إلى المورد أو نقلها بأمان إلى المكان المخصص من قبل البلدية. يحتوي مكب النفايات هذا على مكان مخصص لاستقبال النفايات الخطرة والطبية على حد سواء ، ويجب إجراء عمليات التخزين والنقل والتعامل مع جميع المواد الكيميائية وفقًا لجميع المتطلبات التشريعية ، من خلال المقاولين المرخصين وبالتنسيق مع البلدية.
 - يجب تخزين جميع النفايات الخطرة بشكل ملائم في مناطق محدودة ويجب تحديدها بوضوح على أنها "خطرة".

- يجب أن يتم نقل النفايات الخطرة والتخلص منها من خلال مقاولين مرخصين وبالتنسيق الوثيق مع البلدية ذات الصلة ووفقًا للمتطلبات والتعليمات القانونية.
 - يجب إدارة السوائل الخطرة ، مثل المذيبات وعوامل مقاومة الصدأ طبقاً لمتطلبات التشريعات ذات الصلة.
 - يجب إعداد جرد للمواد الخطرة لفترة البناء.
 - يجب توفير أصحيفة بيانات سلامة المواد (MSDS) للمواد الخطرة في الموقع أثناء البناء وإتاحتها وشرحها للعمال.
- يجب جمع نفايات المواد الهيدروكربونية ، بما في ذلك زيوت التشحيم ، للنقل الآمن خارج الموقع لإعادة استخدامها أو إعادة تدويرها أو نقلها أو التخلص منها في مكب معين من قبل البلدية.

إعادة استخدام النفايات وإعادة التدوير

- · كلما أمكن ، سيعيد المقاول استخدام المواد القابلة للتدوير وإعادة تدويرها.
- يتم إعادة تدوير المخلفات التالية: الورق المقوى ، والمعادن ، وخردة المعادن مثل علب المشروبات الغازية ، وزيت مستهلك ، والورق ، والبلاستيك ، والخرسانة النظيفة ، وكذلك الغطاء النباتي المنزوع .

حفظ السجلات

- سيتم الاحتفاظ بكافة سجلات إزالة النفايات والإبلاغ عنها كما هو مطلوب في تقرير الأداء البيئي الشهري ؟
- السجلات التي سيتم الاحتفاظ بها تشمل: إيصالات وفواتير من مقاول نقل النفايات ومنشأة استلام النفايات
- يتم الاحتفاظ بالسجلات السالفة الذكر في سجل النفايات ، الذي يسجل تواريخ الجمع ونوع النفايات والكميات وشركة نقل النفايات والوجهة وتوقيع الشخص المفوض تخزين النفايات ومعالجتها
 - سيتم تخزبن النفايات في حاوبات أو صناديق. لن يتم تخزبنها مباشرة على أرض غير مبطنة ؟
 - سيتم تخزين نفايات إعادة التدوير في مناطق أو حاويات منفصلة ، ولن يتم خلطها مع أنواع النفايات الأخرى ؟
 - يجب تخزين جميع النفايات الخطرة بشكل ملائم في المناطق المحصورة وتحديدها بوضوح على أنها "خطرة"
 - معالجة النفايات وإدارتها بشكل صحيح من خلال فصل النفايات الصلبة عن النفايات الخطرة وعدم مزجها في مكب النفايات ؟
 - سيتم جدولة إزالة النفايات من الموقع ، بحيث يكون لديك دائمًا سلة للنفايات متاحة للإستخدام في الموقع ، وللتأكد من عدم الملئ الكامل للنفايات/الحاوبات ؛
 - أي مناطق تخزين نفايات مؤقتة (غير متضمنة في صناديق أو حاويات) سيتم تغطيتها و / أو إحاطتها بسياج شبكي لمنع هبوب الرياح منها إلي الموقع ؛ و

- يتم تخزين النفايات السائلة ، بما في ذلك نفايات الزيوت والمواد الكيميائية السائلة ، في براميل / حاويات محكمة الإغلاق على سطح خرساني. التخلص من النفايات
 - يجب أن يتم نقل النفايات الخطرة والتخلص منها من خلال المقاولين المرخص لهم وبالتنسيق الوثيق مع البلدية المختصة بذلك.
 - يجب جمع النفايات العامة ونقلها إلى المكب المعين من قبل البلدية.

جودة التربة

- وضع علامات لتحديد مكان الحفر عن طريق سور ولاصقات وعلامات ارشادية.
 - إتباع الأساليب السليمة للحد من الانسكابات/التسريات؛
 - التداول والإدارة السليمة للمخلفات ومواد البناء والمواد الخطرة.
 - · يتم تخزين النفايات داخل صناديق أو حاويات، وليس على الأرض مباشرة؛
 - عدم دفن و / أو حرق النفايات المنزلية في موقع المشروع.
- التخزين المؤقت للنفايات الصلبة عن طريق الاحتواء المناسب لتجنب انتشار النفايات والرائحة وتجنب الغبار؛ احتواء ثانوي لمنع التسرب.
- ضمان أن تكون حاويات المواد السائلة الخطرة / حاويات النفايات محكمة الإغلاق بشكل صحيح دائمًا ومؤمنة من الانقلاب / السقوط / التلف / أشعة الشمس المباشرة أثناء النقل والتخزين؛
 - تخزين المواد الكيميائية، مثل الزبوت ومضادات التآكل بكميات قليلة بالموقع.
 - تحفظ جميع أنواع الوقود والمواد الكيميائية السائلة في أوعية أو براميل أو خزانات محكمة الإغلاق وفوق سطح الارض.
 - يجب إجراء الصيانة والإصلاح الروتيني للمعدات / المركبات المتنقلة في ورشة عمل.
- يتم الاحتفاظ بمجموعات التنظيف الخاصة بالانسكابات بالقرب من المناطق المستخدمة لتخزين الوقود أو المواد الكيميائية السائلة وسيتلقى الموظفون تدريباً على استخدام أدوات تنظيف الانسكابات؛
 - تخزين الزيت ومواد الطلاء في مكان مناسب له قاعدة واقية، مثل بلاطة خرسانية، لمنع أي تغلغل في الأرض؛
- التأكد من وجود البراميل والحاويات المستخدمة في تخزين الوقود أو المواد الكيميائية السائلة (بما في ذلك الزيوت المستعملة والدهانات) في حالة جيدة وخالية من الصدأ أو التلف؛

- تنظيف موقع البناء من المخلفات الصلبة قبل إغلاقه.
- · تخصيص مناطق معينة لتخزين مخلفات التربة ومخلفات البناء.
- يجب أن يتم ترميم التربة السطحية والمناطق المتضررة بعد انتهاء مرحلة البناء.

<u>جودة المياه</u>

- يجب تنفيذ أعمال الأرض (إزالة الغطاء النباتي، والحفر، والتسوية) خلال فترات الطقس الجاف.
 - يجب أن يتم تخزين التربة على مسافة آمنة بعيداً عن المجاري المائية.
- يتم تخزين النفايات داخل صناديق أو حاويات ، وليس على الأرض مباشرة لمنع التسرب ؟
- عدم إلقاء / التخلص من النفايات الصلبة (غير الخطرة أو الخطرة) ومياه الصرف في المسطحات المائية أو بالقرب منها.
 - التنظيف الجيد لتقليل الانسكابات / التسريبات.
- · الاستجابة السريعة للانسكابات العرضية للوقود ومواد التشحيم والمواد السامة أو الضارة الأخرى ، واستعادتها والتخلص منها بشكل مناسب (يجب على المقاول إعداد خطة استجابة للطوارئ).
 - عدم غسل أو صيانة المركبات والآلات بالقرب من المسطحات المائية.

المياه الجوفية:

- سيتم تخزين النفايات داخل حاويات أو حاويات نفايات ، وليس مباشرة على الأرض لمنع التسرب ؛
 - يجب إجراء الصيانة والإصلاح الروتينية للمعدات / المركبات المتنقلة في ورشة ؟
- إجراء الصيانة والتفتيش الدوربين على خزانات الصرف الصحي والسباكة ومرافق الصرف الصحي المرتبطة بها لضمان ظروف صحية جيدة

السلامة والصحة المهنية

يجب على المقاول إعداد خطة الصحة والسلامة المهنية وتحليل مخاطر العمل خلال مرحلة البناء. سيقوم المقاول أيضًا بتعيين شخص متخصص للإشراف على الخطة. فيما يلى بعض تدابير التخفيف الرئيسية التي يجب تضمينها في الخطة:

- يجب تدريب العمال على تحديد وتقييم مخاطر السقوط وأن يكونوا على دراية كاملة بكيفية التحكم في التعرض لمثل هذه المخاطر.
 - يجب على العمال وموظفي الموقع دائمًا استخدام معدات الحماية الشخصية خاصة عند التعامل مع المواد السامة.

- يجب على العمال الامتثال لقاعدة إدارة الصحة والسلامة المهنية التي تخص الاستخدام الأمن للسلالم.
- لمنع مخاطر معدات البناء الثقيلة ، يجب على العمال اتباع إرشادات سلامة البناء المصممة للقضاء على التعرض لمثل هذه الإصابات والحوادث
 - يجب أن تكون معدات الطوارئ (مواد تنظيف الانسكاب ، طفايات الحريق ، إلخ ..) متوفرة دائمًا في الموقع.
 - يجب توفير الفحوصات الصحية الأولية والدورية للعمال
 - يجب أن تتضمن الخطة تدابير الاستجابة لغيروس كورونا المستجد كما هو موضح في الملحق ٤.
- يجب تزويد العمال بتأمين صحى (يغطى تقديم الدعم الطبي في حالة الإصابة بالأمراض) وتأمين السلامة (الذي يغطى العمال في حالة الحوادث

السلامة المجتمعية

- يجب وضع خطط أمن وأمان كافية لمنع وصول الجمهور إلى مواقع العمل والمواد الخطرة والمخلفات
 - يجب على المقاول الالتزام بخطة إدارة المخلفات لتجنب أي عوائق أو مخاطر على السلامة.
 - يجب توفير آلية للتظلمات لضمان التواصل الفعال فيما يتعلق بمخاوف المجتمع.

السلامة المرورية

- يجب تثبيت لافتات أمان لإخطار المجتمع بأن مركبات البناء ستستخدم الطرق المؤدية إلى محطة المياه
 - يجب على المقاول التأكد من أن النقل المرتبط بالبناء يتوافق مع حدود السرعة

عمالة الأطفال

- يجب كتابة شروط صارمة في عقد المقاول لحظر تعيين الأطفال دون سن ١٨ عامًا
 - يجب أن يحتفظ المقاول بنسخة من هويات جميع العاملين

التراث الثقافي

- اتباع إجراء العثور على الأثار (مرفق رقم (٣))

تدفق العمالة و العنف القائم على النوع الإجتماعي

- إعداد مدونة سلوك مناسبة تنص على التزام العمال تجاه فئات المجتمع والسلوكيات التي يجب تجنبها
 - يجب تدريب جميع العاملين على قواعد السلوك.
 - يجب توقيع قواعد السلوك من قبل المقاول من الباطن
- تعريف بمدونة قواعد السلوك يتم إجراؤه كل أسبوعين للعاملين الدائمين والوافدين الجدد قبل بدء العمل.
 - تطبيق المتطلبات الكاملة المتعلقة بتشغيل آلية التظلم بما في ذلك القنوات المجهولة
- زيادة وعى السكان المحلبين حول التزام المشروع تجاه المجتمعات والتدابير المتخذة لذلك من خلال المشاورات العامة ومناقشات على شكل مجاميع.

- تطبيق العقوبات على العاملين المخالفين لقواعد السلوك

البنية التحتية والمرافق

- في حالة تلف أحد المرافق الموجودة تحت الأرض وأنابيب البنية التحتية ، يجب اتباع الإجراءات القياسية ، بالإضافة إلى إعداد تقرير توثيقي للحادث.
 - في حالة قطع المياه، يجب إعلام المجتمع المحلي قبل القطع
 - تنفيذ آلية للشكاوي

إدارة الخدمات الموقعية

- إقامة المخيم داخل أراضي محطة المياه
- ضمان إقامة كرفانات البناء الملائمة ومرافق الصرف الصحى للبناء، أي إنشاء خزان لتخزين المياه العادمة المنزلية الناتجة عن المخيم.
 - اتباع أفضل ممارسات إدارة المخلفات وتدابير التخفيف الواردة في خطة الإدارة البيئية والاجتماعية.
 - مراقبة ظروف العمل عن كثب ، وفرض تدابير للتحكم في انتقال الأمراض المعدية.
- الحفاظ على آلية فعالة للتظلم (تمت مناقشتها في فصل مشاركة أصحاب المصلحة). يجب أن تكون آلية معالجة المظالم هذه حساسة للنوع الاجتماعي وتضمن السرية
 - انخراط محدد مع النساء والفتيات يتضمن التوعية بالعنف القائم على النوع الاجتماعي والوصول إلى قنوات مجهولة للإبلاغ عن الحالات.

العقوبات وإلغاء التعاقد

إذا فشل المقاول في الوفاء بأي من الالتزامات المذكورة أعلاه بموجب العقد ، فسيتم تطبيق العقوبات التالية:

التقاصيل	الإجراء	المراحل
يجب أن يتلقى المقاول بيان تحذير يتضمن الإجراء التصحيحي المقترح.	التحذير	المرحلة الأولي
يجب أن تبدأ جميع الإجراءات التصحيحية في مدة لا تزيد عن أسبوعين.		
يجب على المقاول اتخاذ الإجراء التصحيحي بشكل سريع.		
في حالة عدم التزام المقاول بخطة الإدارة البيئية والاجتماعية ، لا يحق للمقاول الحصول على الدفعات النقدية بموجب شروط هذا العقد.	الدفعات النقدية	المرحلة الثانية
لن يتم صرف المدفوعات حتى يتم وضع خطة عمل واضحة ويبدأ المقاول في تنفيذ الإجراءات المتفق عليها.		
لن يتم إنهاء العقد بسبب عدم الوفاء بالتزامات خطة الإدارة البيئية والاجتماعية. ومع ذلك ، سيخصم مالك المشروع تكلفة تنفيذ خطة الإدارة البيئية والاجتماعية من العقد. وفي هذه الحالة يجب إرفاق دليل واضح على فشل المقاول في تنفيذ خطة الإدارة البيئية والاجتماعية	إلغاء التعاقد	المرحلة الثالثة